

MEETING MINUTES – FEBRUARY 6, 2024

The meeting was called to order by Steve Morris, Chair.

Roll Call: Absent: Norma Martin and Shirley Smalley

Statement of Meeting process: Robert's Rules of Order will be used. The minutes of the January meeting were approved unanimously as written.

Announcement: John Chapman announced that the AV Team is recruiting new members who can help with the AV set-up and management for meetings.

Reports

• Rose Villa Management Report (Angela Hansen and Jim Willeford) Angela Hansen reported that they are looking forward to the arrival of our new CEO, Glen Lewis. Regarding the Holleran Survey, it is due to go to the Board of Directors on March 7 and to be shared with our new CEO before the results are shared with residents. Overall, it shows improvements and no significant surprises. Angela also shared that residents could expect the letter with their tax information on March 1. [Concern was expressed that with the wait for release of the Holleran Survey results we are losing momentum for collaboration, and it raises transparency issues.]

Jim Willeford was pleased to announce the recent arrival of Nate Welch, our new Facilities Services Manager. He shared his extensive operations report, which is available on Touchtown. The report gives the overarching goals for next year as well as project updates. There has been a decrease in the number of work orders, which is a positive sign of progress. They have completed three home renovations and currently have four in progress. They have had an issue with HVAC repairs failing and are looking for another resolution to the problem. Major repair to the pool is scheduled to start on February 19 and be completed sometime in May. [Appreciation was expressed by residents for all that has been accomplished. Jim expressed his appreciation for the help of the BOGS workgroup.]

• <u>Foundation Written Report</u> (Cathy Schar) Pillar I Financial Assistance for residents' average monthly support is increasing exponentially since 2023, primarily due to an increase in additional in-home care expenses and monthly costs needed by our neighbors who are outliving their resources.

The September 2023 Resident Financial Update and Review of those neighbors living at Rose Villa 5+ years gave Rose Villa Foundation added information to continue planning for providing quality of life through financial support. It resulted in several residents coming forward in a timely manner to discuss their need for future funding support.

Charitable Gift Annuities have become a popular form of giving to Rose Villa Foundation that provides income during a donor's lifetime. Go to the Foundation Wall display opposite the Resident Services Counter to find information about how to establish a gift annuity and other ways to support Rose Villa Foundation.

Two sources of funding support the Foundation: 1) Annual Operating and Program Support is raised primarily through the Pacesetters Club of Sustaining Donors, volunteer-driven activities; events such as Tuesday Market, Treasure House, Bottles & Cans Recycling, Holiday Pop-Up Shops, and the Fall Annual Appeal. 2) Foundation Investments grow primarily through major and planned gifts (Charitable Gift Annuities, Bequests, and gifts of assets like IRAs), plus reinvested interest income.

Bob Sack, Molly Holsapple, and Paula Wiiken became new Foundation Board members in January. Each also chose a Standing Board Subcommittee in which to participate: Bob serves on the Education & Enrichment Committee, Molly on the Community Engagement Committee, and Paula on the Finance & Investments Committee.

Three Education & Enrichment programs requested by residents are scheduled through March: "Happy and Healthy in 2024: Managing mental health during the holiday winter season"; two small guided Advanced Care Planning Workshops (Advance & POLST); and "End of Life Choices-Voluntarily Stopping Eating & Drinking," rescheduled for March 8, 2024, at 1:30 pm in the PAC.

• Madrona Grove Report (Norma Martin)

Everyone is invited to come to Madrona Grove on February 15 between 2:30 to 4:30 pm for our Open House. Come and check out the beautiful artwork that has been displayed throughout both floors and the entryways. You can visit with the Décor Team and enjoy a snack with residents when you are there.

On the first Saturday evening of the month, Madrona Grove has an International Dinner where foods of a country are prepared, served, and discussed, as well as the customs and traditions of each country. Finally, we are going to be having an increase in our intergenerational programing. Preschoolers will visit twice a week. Mondays the preschool group and Fridays the toddlers will visit. They are well received by all with their joy and laughter!

As always Independent Residents are always invited to come and join in any activities and visits are also always welcomed!

• Let's Talk Update

The Let's Talk update of suggested items for improvements that are hoped for are listed in the report attached to minutes. The report gives a categorized summary list of the topics that were raised in the Let's Talk small groups in answer to the question: What do you hope improves that you care about?

• Board Report (Cindy Brown)

The Board had a short meeting in January, as the focus was on the interviews with two potential candidates for our Rose Villa CEO. The Board met after the interviewing both candidates to make their decision. There was strong support for Glen Lewis, our new CEO. Glen likes to be out and about and cares about the community. He is authentic and an excellent communicator. The Board was impressed by his emotional intelligence, and they look forward to welcoming him.

Old Business

- Bylaws Committee motion update (Steve Morris) The Bylaws Committee has been formed to work on the bylaws and the members include Steve Morris, Paul Wathen, jude watson, and Joncile Martin.
- District Committee motion update (Carl Petterson)

The committee has been formed and this is a work in progress. They have developed a draft agenda for district meetings which is being road tested as they learn more things along the way.

New Business

• Tree Planting Proposal (Marti Franc)

A motion from the Green Team was received and seconded requesting \$1,000 from the Community Activity Fund to cover the cost of purchasing approximately 50 native canopy trees (at about \$20 each) to hasten the growth of Rose Villa's campus-wide tree canopy to 25%, which is currently estimated at 13.5%. Their hope is to complete the planting this spring.

The Council had questions and felt more information was needed along with time to review the request. Management needs to be consulted. There was a question as to how this would fit into the master plan. There has been a previous study of where trees could be planted. Action on the motion was tabled until the March Council meeting with the request for more background information which will involve more work with BOGS and the administration as well as providing potential options.

Open Forum

• Welcoming Our New CEO

It is recommended that we make an effort to wear our name badges and update our profiles on Touchtown. There are no plans for a meet and greet yet. It might be fun to do something outside in May when the weather is warmer. It would be nice to find a way to showcase what we do here. One suggestion was a neighborhood crawl to learn about the different areas in Rose Villa. He could be invited to District meetings. He should be asked what he would like.

Announcements

- <u>Bulletin Board Poster</u>: Steve Morris announced that he is posting a list of all the committees and groups we have at Rose Villa for review. He will also post a blank sheet where additional groups could be added.
- <u>Upcoming District Meetings</u>: Central District – Tuesday, February 13 from 1:00-2:30 pm in the PAC South District – Monday, February 26 from 3:30-5:30 pm North District – Tuesday, February 27 from 1:30-3:00 pm in the PAC
- <u>The Water Volleyball match</u> with Mirabella is scheduled for Monday, February 12, at 1:30 pm. Residents are encouraged to attend to cheer on our team.

Upcoming Meetings

- Next Resident Forum: Tuesday, February 20, at 2:30 pm in the PAC.
- Next Council meeting: Tuesday, March 5, 2024, at 1:30 pm in the PAC.

Suggestion Box: It was not checked, so information will wait until next month.

The meeting was adjourned at 2:33 pm.

Treasurer's Reports (Paul Wathen)

Rose Villa Residents' Association Treasurer's Report					
For the month ending	-				
Employee Holiday Gift Fund					
Beginning balance		\$17,173.78			
Deposits and other credits	\$645.00				
Checks and other debits	\$8,634.72	-\$7,989.72			
Ending balance		\$9,184.06			
Checks outstanding		\$4,065.41			
Com D	Treasurer				

Residents' Association Council

Financial Report

January 31 2024

	Beginning Balance	Revenues	Expenditure	Ending Balance
Garden Committee	3,360.05	675.00	925.00	3,110.05
Choir	2,122.68	0.00	450.00	1,672.68
Wood Shop	6,510.62	323.00	129.49	6,704.13
Treasure House	4,941.02	3,319.91	0.00	8,260.93
Sewing & Craft	1,361.90	300.00	0.00	1,661.90
Library Committee	1,139.67	0.00	0.00	1,139.67
Ready Force	550.00	0.00	0.00	550.00
Green Team	2,380.51	1,870.00	0.00	4,250.51
Sunday Suppers	573.89	231.00	0.00	804.89
Community Activity Fund	8,189.04	0.00	0.00	8,189.04
The Makers	0.00	0.00	0.00	0.00
Total	31,129.38	6,718.91	1,504.49	36,343.80



Resident Association Council General Fund Budget Report January 31, 2024

	ANNUAL BUDGET	FIRST OF MONTH	SPENT THIS MONTH	END OF MONTH
District Meeting Support	400	400		400
RVRA Annual Meeting	400	400		400
Annual Council orientation	300	300		300
IT expense	500	500		500
Administrative expense	500	500		500
New Resident Welcome	200	200		200
Contingency	200	200		200
Total	2,500	2,500	0	2,500

Update: 2023 Let's Talk - Hoped for Improvements

One of the questions put to the 2023 Let's Talk small groups was "What do you hope improves that you care about"? A categorized summary list of the topics that were raised is attached.

The Resident Council has appointed a committee to review the "hoped for improvements" feedback and to determine:

- Which of the Let's Talk feedback items should go to specific workgroups and committees?
- Is there a need to form one or more new committees to follow up on some of these topics? For example, there are a number of issues listed that relate to Resident Community, and there has been some discussion as to whether the Council should create a Community Development committee.

The Council expects to provide an update on follow-up actions at the March Council meeting.

General

- IT help
- Clarification of Rose Villa's non-profit status and policies

Administration/Board

- Collaboration: We've made great headway in increased transparency and collaboration with management. What next steps should we consider?
- Accessibility: How can we work with management to increase their visibility?
- How can we improve resident confidence in Rose Villa HR processes?
- How do we help the new CEO understand resident values and resident diversity?
- Do we need additional communication between residents and the RVI Board? What/how?
- How will RV's new strategic plan be developed?

Community

- Improved relationship with Willamette View
- More outside RV volunteering
- Negativity among residents
- Aging neighborhoods: Loners need help but not intrusion. Not burning out
- Conflict resolution: do we need a mediator?

(Community, cont.)

- Do we need resident training in communication/conflict resolution?
- Explore ways to experience grief
- Getting to really know your neighbors
- Peacemaking: is there a "divide" on campus we need to address?

• Continue to improve inclusiveness; some evidence of groups that are formed and don't welcome all residents.

- Improved racial and ethnic diversity.
- Improved economic diversity

• New people can feel overwhelmed at first. Will probably take months before they feel settled and know what they want to join or participate in.

• More outdoor space activities

Council

• What more can we do to continue to improve Council effectiveness?

BOGS

- Performance art center with tiered seating
- Improve landscape care
- Car washing area

Health care/Wellness

- Need exercise tailored to folks with physical limitations
- Access to nurse 24 hours

Dining

- Access to a dietician
- Bring back breakfast and brunch
- More variety; nutrition info specific to seniors; Vegetarian/vegan concerns
- Dinner 7 days a week
- Heirloom restaurant open

Finance

• Financial stability for RV Inc and residents

Pets

• Concerns about pet park—safety and health issues for people and dogs

Preparedness

• Better preparedness for climate emergencies, including earthquakes.

Sustainability

• More attention could be paid to environmental concerns