

COUNCIL MEETING Minutes

March 1, 2021

Call to Order: Bill Rector called the meeting to order at 1:00 PM.

Seven elected Council members are needed for a quorum; eleven were present.

<u>What we value and are grateful for</u>: About two weeks ago, we were grateful for power. Now we're grateful for sun and gardening weather. Jerry Corn is grateful that we now have a light at the end of the tunnel on COVID. Tina Moullet is grateful that Clackamas County is opening a vaccination site at the fairground in Canby. Eric Shawn is grateful that his air filter has arrived.

Consent Agenda February Meeting Notes – accepted as published

Reports

NOTE: Oral reports are summarized here. Short written reports are also included in this section; longer ones are summarized in the Attachments.

Community Health (Jerry Corn). The committee has not met recently and has no update.

Treasurer's Report (Janet Britton) The report is in the Attachments.

Council Safety Committee (Janet Strickland) The committee will be looking at the issue with RV landlines, which did not function during the power outage.

Council Communications Committee (Cindy Brown) [Also see attached report.] The committee is continuing its several projects, which include the daily activities update; the resident website, rvillagers.org; the RVToday show; the Village Voices series of talks by residents; and the survey of where residents get their information. The survey team final report is appended; a link to their video presentation is below.

Madrona Grove Liaison (Lois Weathers)) [Also see attached report.] Richie Muckridge was not able to attend today. We will try again next month. There was a Valentine's party for the Madrona Grove residents; pictures will be posted in South Main. There was a bus tour to Oregon City on February 25. Devin Bass, the driver, distinguished himself by helping out with a bad accident that occurred in front of the bus during the trip. Residents are being taken to the PAC for movies, properly distanced. Donated magazines are much appreciated. The mail room has a list of the most requested magazines. And remember that you can meet with residents in the old SEEDS store. They really appreciate visits. Call x2324 for an appointment.

Council iDREAM Committee (Joan Clark) [Also see attached report.] There was a very good response to the African film festival, which has one more weekend to run. iDream will soon be finishing up its plan for experiences and exposures in 2021. One item will be a birthday party for the Rose Villa Library, which will be 60 years old this year. They are looking for donations of DVDs; Jean Coberly has a list of the ones they would like. There will be a chance for everyone to take the citizenship test given to aspiring citizens and see how you do. There will be an opportunity for LGBT residents to share information about their heroes, and there will be a women's health issue event in the fall.

Bill Rector asked if they have considered issues of resident-staff communication. That will be done at the next meeting.

The Foundation (Elliot McIntire) The Foundation's Education and Enrichment Committee has several workshops scheduled. With tax time coming, residents should consider creating a charitable gift annuity; it can benefit both you and the Foundation.

Food Think Tank (Suzanne Townsen) No oral report.

Rose Villa Management (Tina Moullet) [Also see attached reports.] Clackamas County has moved to moderate COVID risk as of February 26. This status is reviewed every two weeks. At this point, it is OK for two households to get together, observing appropriate precautions. Management is holding off on most other changes, but they did open the Harvest Grill for outdoor dining. Residents are encouraged to watch the virus update livestream on Wednesday afternoons.

The Paycheck Program Protection Loan came with strict rules that had to be followed in order for it to be forgiven. Rose Villa has met the criteria. Diane Gibson is giving a financial update on March 4, which everyone is encouraged to watch.

There was a staff hotwash after the ice storm of February 12-19. The main takeaway for staff related to damage and safety issues like falling ice once the melting started, and slippery paths. They are looking at what to do about backup generators to cover more of campus, and at how to house staff at times like this.

Staff were grateful for all the nice comments and feedback from residents. The notes have been shared with all staff members. Additional resident feedback can be sent to Tina.

Bill asked Steve Morris to respond. Steve did a resident hotwash on February 27 and has given the notes to John Schallberger. The overall take was positive, mentioning that staff really went above and beyond. Another issue is neighborhood and individual resident preparedness, which Ready Force will work on.

Tina announced that a two new people are joining the Board. [More information is in the attached report.] They will be joining next month. One is a diversity advocate.

Jerry Corn talked about the Harvest Grill garage eating area. He emphasized that precautions are still needed. Wave from a distance, but don't congregate around a table, and crowds of people should not visit with friends who are eating.

Lynn Thomas asked about having her daughter over to visit. Both Lynn and her daughter are vaccinated. Jerry replied that people who are vaccinated can still be infected and spread the virus. We need to see the rates drop lower before having such visits.

RVNews was mentioned. Bill said he looks forward to RVNews and hopes they can find an editor for it.

MaryHelen Clausing spoke about Madrona Grove. Five people were able to go on one bus trip, and there were two trips, so a total of 10 people went to Oregon City. Another one is planned and there will also be a trip to Silverton to see the Norman Rockwell murals. People who have friends in Madrona Grove are encouraged to sign up to visit them; the residents really enjoy the visits.

On vaccination status, fewer than 40 residents remain to be scheduled, and it may be fewer than 30. Administration will be registering people at the Canby fairgrounds.

Jerry Corn's Christmas Fund Committee is now the Holiday Employees Gift Team, partly to distinguish it from the committee that annually calculates and hands out the gifts. His committee will start with an explanation and with some questions designed to elicit the values that led to requests for changes. There will be no changes for this year, because people are already contributing. Tina will let the executive team know that there will be no changes for this year.

There was a video report by the Communications Committee on their survey of residents covering how they get their information about Rose Villa. The report is available online at https://youtu.be/u_OQKLUJBIE. A summary of the written report is in the Attachments.

Renovations Report

Rose Court

- A lean rail will be installed early March
- Art hanging to follow lean rail installation
- Balcony railings to be installed second week of March (The winter storm affected the schedule.)
- Cleaning and refurbishing of the existing hallway entry doors, jambs, and casings is being reviewed for scope and will be scheduled.

#3006

• Floor and counter replacement

#64

- Full renovation
- Estimated completion: early April

Facilities Operations Report

Building Operations

- Emergency equipment inventory tagging and tracking project underway
- HVAC repairs at North main on HRU unit compressor fail is in process
- First section of sidewalk walkway repairs being planned for June

Grounds

• Path lighting improvements in front of aquatic center along River Road and at Oaks neighborhood are in process

Environmental Services

• New team member- Riley Watts

Agenda – Continued Business

Agenda – New Business

Janet Britton was appointed Treasurer, replacing Helen Umberger.

Announcements and Updates

There were no announcements.

Suggestion Box

There were no new suggestions.

Open Forum:

There were no contributions from the general attendees.

Upcoming Meetings

The next Executive Council meeting will be March 20.

The next Resident Forum will be March 16.

The next Council meeting will be April 5.

Meeting Adjourned 2:00 PM

ATTENDANCE

Staff Members in Attendance: Tina Moullet, MaryHelen Clausing Guests in Attendance: about 30

Council Members in Attendance

Ρ P Judie Hansen (G#4) Cindy Brown, Secretary Р Bill Rector, Chair Р Eric Shawn, Past Chair P Doug Walker (G#5) Р Janet Britton, Treasurer Р P M.A. Malone (G#6) Jerry Corn, Vice Chair р Elliot McIntire, Foundation Rep John Watson (G#1) P Suzanne Townsen (G#7) A Richie Muckridge (MG Rep) А Sydney Herbert (G#2) P Julia Layden (G #8) Ρ Р Lois Weathers, MG Liaison Р Cindy Brown (G#3) P Bonny Groshong (G#9) Ρ Jean Coberly, Archivist

Group Reports follow. Send to RVRACouncil@gmail.com by the 25th of the month.

Councilor Reports on Resident Groups

Group 1: John Watson

Health, Wellness, and Safety

Wellness: Rene Swar

Everything is running smoothly in the wellness center. The reservation system for the pool and the weight room continues to work well. March is National Nutrition Month. Participate in the March Healthy Nutrition Habit Tracker Challenge. Habit Trackers are available in the mail room or in the weight room. Packages of crayons are available at RSC to color in your tracker. Another session of Brain Aerobics will be on Friday, March 19 at 2:00 p.m. Have fun participating in fun and stimulating brain games. Tune into Rene's 2:00 p.m. Zoom link.

Ready Force: Steve Morris

Several Ready Force members were able to check in on neighbors during the ice storm and power outage. However, it also became clear that many Ready Force members were not able to navigate on the dangerous ice. For the future, we plan to gather cell phone numbers from our neighbors so we can do more checking by phone, and less time navigating dangerous ice. Also, we are working to assemble the Rose Villa Emergency Response guides into binders. The reason for binders instead of just paper is so that over time, the information can be updated and extended, and so that residents can add important information (contact info and important documents) so the binder. becomes a "grab and go" part of a go-kit. The 3-ring binders, 3-hole punched paper content, tabs, and cover inserts have all arrived now, and Karen Morris is preparing instructions for the large number of people who have volunteered to help assemble the binders.

UNA-USA: Kay Schmerber

Council Safety Committee: Janet Strickland

Group 2: Sydney Herbert

Spiritual Well-Being

Friendship Corps: Lois Weathers Volunteering in Madrona Grove continues to be on hold due to the pandemic.

Solarium Worship: Bud Robinson

United Christian Fellowship: Jackie West

The United Christian Fellowship continued to provide Zoom vesper worship services each Sunday evening at 6:30 with the exception of February 14. Speakers for the three Sundays were: Rev. Glenn Hoerr, Rev. Jeremy Sanderson and Rev. Charis Weathers. To have your name added to the recipients of the link to vespers, please contact Nancy Barrett-Dennehy at 3026. All are welcome.

Group 3: Cindy Brown

Communication

Rose Villa News: [no editor currently]

With the long-time editor gone, the RVNews is struggling. The staff have been contributing the bulk of the articles and basically put out the February and March issues. In order to continue with future issues, we need a new editor. The staff are

willing to continue to help with production, but we need an editor to find resident content. The staff produced the March issue.

Library: Jean Coberly

Books taken out of the library in January totaled 236. Our library, in addition to being ably managed by Jean Coberly, also has 10 resident volunteers: six take care of daily books checked in, books checked out and re-shelving; one puts on book jackets for books needing them; one is backup when help is needed; and two are on a committee with Jean to help with how to use the shelving available and with weeding of books when needed.

Hearing Support Group: Mary Deane Smith

This group has not been able to meet due to COVID. Mary Deane Smith and Dorothy Quinn are working on a book about dealing with hearing loss.

Group 4: Judie Hansen

Fund Balance as of 2/27/2021

Service

Volunteer Recognition: Bill Rector [No report this month]

Employee Christmas Fund: Dori Jones	
2021 Christmas Fund	
ECF Fund Balance as of 1/31/2021	\$4520
ECF Checks Cleared in February	\$1,557
February Deposits	\$2,252

2020 Christmas Fund	
Christmas Checks Issued	\$150,059
Christmas Checks Cleared as of 2/27/21	\$149,956
Christmas Checks Outstanding as of 2/27/21 \$103	

<u>Treasure House: Judie Hansen and Jennifer Allen</u> We were closed down for just over a week as a result of the recent storm and rescheduled the Attic Treasures sale. Right now, we have a good bit of furniture donated, and hope it finds some good homes by March. If you are planning to donate furniture, please call me at 3209 so I can advise where it should go. Thanks to Jo Berry we had a dandy supply of Valentines and a new supply of birthday cards for sale in the lobby near the mail room. Sales are strong and we appreciate the support. The dates for the Attic Treasures in March are Thursday and Friday, March 18 and 19. The theme is

\$5215

MARCH MADNESS! Come check out our bargains. And yes, we are still accepting warm clothes, coats, shoes, etc., for the homeless. Mark your donation to indicate it is for the homeless.

Group 5: Doug Walker

Outdoor Activities

Community Garden: Dave and Jan Dobak

We have 49 gardeners enrolled. There are still vacant plots available. Our meetings on the first Thursday each month are suspended during the emergency.

<u>Tuesday Market: [open] and Carolyn Bailey</u> Tuesday Market is not meeting during the Winter.

Group 6: M.A. Malone Off-Campus Entertainment

Off-Campus Entertainment: Byron Windhorst Activities suspended due to COVID.

Rose Villa Choir: Miranda Manners and Andrea Drury Not meeting due to COVID.

Group 7: Sue Townsen

Hospitality

Welcoming Committee: Susan Hyne [see Attached report].

Potluck: [open] Not meeting due to COVID. It also needs a new leader.

Council Pet Committee: Sue Townsen

The committee will be filming an episode for RVToday to help residents understand what it does.

Food Think Tank: Sue Townsen The committee did not meet this month.

Group 8: Julia Layden

Sustainable Living

<u>Green Team: (Consists of Five Subteams: Bringing Nature Home, Climate Change,</u> <u>Energy, Food, and Recycling) Jean Lofy</u>

The Green Team is planning a Recycling Fair over Zoom with Tenille Beseda, a Sustainability Analyst from Clackamas County, on March 25th at 3pm. More information will be coming soon. The Green Team is participating in a "Soil Your"

Undies" project for Earth Day. If you are interested, contact Miranda Manners at mmsmanners@gmail.com or ext. 3112.

Group 9: Leisure Activities

Bonny Groshong

Sewing and Quilting Studio: Pam Duren Suspended due to COVID.

Woodshop: Tom Wilcox

Not very much is new in the Woodshop this month. Sadly, several of our members have left us. Al Ringquist passed away and Ed Eggling moved away. With COVID, we are required to run the exhaust fan that is in the shop. With that running along with the dust collector fan, it was difficult in the cold weather to get the room temperature above 50 degrees. Rose Villa installed a new electric heater to augment the smaller ones that were there, and now the shop is much more comfortable.

Book Group: Evelyn Cole

This group is no longer functioning.

Readers Theater: Byron Windhorst

Readers Theatre meets each Thursday, via Zoom, at 1pm to read short plays with each person reading a part of one of the actors. No memorization or acting experience is required, and we read within the group, unless we decide to practice for some kind of group performance. Your ideas and participation are very valuable. Those who would rather just listen may do so. This opportunity is also available for those who wish to use the telephone to listen. The link to the Zoom is sent by Steve Morris as part of the daily events. Ask Byron for the telephone link if you want to participate by phone. We are reading plays we have enjoyed in the past as well as occasional new items.

Attachments to Council Minutes, February 2021

Attachment 1: The Wecoming Committee

One-on-One Customized Support Action Team:

- <u>Let's Talk for Buddies</u>, a monthly support group for Rose Villa buddies, met February 9th. Co-facilitators Jan Wainscott and Kay Schmerber coordinated discussion of buddy issues.
- A Connection Introduction for Donna Lelinski was held on February 6.
- Process for mail pick-up while new residents are under quarantine was coordinated.

Group Support for New Residents Action Team:

 <u>Connections</u>, a monthly group for new residents (and Rose Villains who have lived here for less than 100 years), was scheduled for February 23 after the Forum. Topics included: Medical Tax Deduction Letter (Diane Gibson), Clean Wind Program (Kristina Delisle), Touchtown (Andrea Drury), Gardening Options (Susan Hyne), Forum Debrief (Marilyn Gottschall), Q&A, with break-out groups for socializing. Sessions are coordinated by Suzanne Townsen.

Resources Action Team:

- Jean Corn supplied sample marketing materials and a Welcome Packet for buddies to review in the RV library.
- Neighborhood maps with photos were sent to South Main, Southeast, and South Central neighborhoods to alert them to new neighbor (the new neighbor also gets the map in their Welcome Packet).

Move- in Date	Name	Unit	Neighbor hood	Phone	Email	Buddy
02 08	Kat Hamilton	103	South Central	503-974-9889; 562-743-9242, x3103	mzkat@veri zon.net	Leanne Kerner
02 23	Larry Sager	339	Southeast	240-472-7430	lesager4@y ahoo.com	Gretchen Holden

February Move-ins

One more household is set to move to Rose Villa in March.

Attachment 2: Communications Committee Survey Team Final Report

SURVEY COMMITTEE REPORT 2020 (This is a summary. For details please contact the Communications Committee.)

Purpose: Develop a survey of Rose Villa residents to determine how and where they obtain information about daily activities and events at RV.

Goal: To make it easier for residents to receive and share information about life in our community.

Groups Surveyed:

- 1. Those who have computers, use email, and may use RVChat.
- 2. Those who have no computer or email system, but who might be interested in trying an electronic device that would be simple and affordable.

Only Independent Living residents were surveyed, since Madrona Grove residents have their own communication system for residents and their families. A total of 236 residents were surveyed and 198 (84%) responded

SUMMARY OF RESULTS

Survey 1 (residents with email). 220 were contacted using Google Survey, 186 responded. These residents generally get their information from: Daily Activity Update (renamed: Activity Calendar), PBX1 (via email), and Touchtown.

The majority of residents with email are familiar with the new systems developed by the Communication Committee: RV Today, Daily Activity Update (Activity Calendar), and the website, rvillagers.org. Most residents also use RVChat, a social media site, developed and managed by residents. Due to COVID, most use Zoom to connect to Rose Villa activities.

The 67 requests for help were assigned by program area to a Communications Committee member. Following up with all the requests took six weeks. Everyone who requested help was provided assistance. Don Lehman has volunteered to be the contact resident for anyone who needs help in the future. This information is listed on: RVillagers.org.

Survey 2 (residents without email). 16 were identified and contacted by flyer. Those who didn't respond were then contacted by phone. Twelve of the 16 completed the survey. These residents generally get their information from: Flyers, the Trumpet, and friends/neighbors. Most attended several RV functions or meetings prior to COVID and were aware that they could still participate in these activities with an electronic device. However, only half of them were interested in trying any type of electronic device, even a voice-activated one. Four Echo Show 8s have been made available for residents to borrow along with training in how to use.

NOTABLE INFORMATION (Both Survey 1 & 2)

- PBX1 emails are "always" used by 138 residents with computers
- RV Daily Activities Update (Steve) are "always" used by 122 residents with computers.
- Activity Line is only "always" used by 5 residents with computers and one resident without computers.
- Touchtown is only "always" used by 42 residents with computers and 0 residents without.

PROCESS RECOMMENDATIONS

- Re-contact the second group when it is possible to do so in person to more effectively learn what would be most helpful to them and show them electronic options and how they work.
- Re-survey both groups periodically to see how access to information and information sources have changed.
- Shorten turnaround time from Communication Committee so that response to residents who request help with various computer programs is more immediate.
- Improve system for maintaining a shared and up-to-date master list of residents.
- Continue to evaluate electronic devices so that residents who do not use computers are able to participate more easily in RV activities.
- Develop a delivery system for residents who may have mobility issues and have problems picking up mail and flyers.

REPRESENTATIVE SUGGESTIONS FROM RESIDENTS (Survey 1)

Reduce repetitive, "ditto" emails on RVChat.

Text residents for urgent communication.

Centralize information. Steve's Daily Activities Update does this, but residents would like an official done by Rose Villa management.

Overhaul Touchtown so that it is current, searchable, and easier to navigate.

Have menus from Harvest Grill come from one email address instead of from a variety of individual names.

Submit meal orders on-line.

PBX1: - Send once a day, include all with links.

- Put descriptive title in subject heading
- Classify information under headings, such as urgent, meetings, classes, trips, etc.
- Drop award logos at bottom of flyer

There was a common theme of the need to reduce, organize and simplify volume and flow of information.

INITIAL ACTIONS TAKEN BY COMMUNICATIONS COMMITTEE:

- Implemented an improved system to keep resident master list current, easily accessible and coordinated with RV staff.
- Compiled a list of contact persons to help residents access Zoom and other Communication Committee programs.
- Published a chart to help people reduce "auto reply all" emails on RVChat.
- Developed an accurate baseline of data on resident use of information sources.
- Assembled an inventory of four Echo Show 8 electronic devices for resident use.

Attachment 3: iDream Committee Report

The IDREAM Committee zoomed on 2/8/21 for its second meeting of 2021.

2021 IDREAM Committee Members in attendance included:

Joan Clark, chair, Don Lehman, Jean Coberly, Julia Layden, Karen Morris, Kay Schmerber, Katie Morales, staff liaison

31st Annual Cascade Festival of African Films

Residents have been viewing films from the Festival for each of 5 weekends in February and March minus the weekend of the power outage. Thanks to Don Lehman for his reminders on RV Chat, listing the films to be shown for that week, and the link to access them. IDream Committee members have also provided opportunities for residents to discuss the films they have viewed, on Sunday evenings from 5-6pm on February 7, 14, 21, 28 and March 7.

My Grandmother's Hands

10 members of the Rose Villa community are reflecting on their personal histories and sharing in conversation related to the themes of iDREAM, using the content and exercises from <u>My Grandmother's Hands.</u> Susan O'Dell facilitates the group process on Sunday afternoons from 2-3:30, during February and March.

IDream Committee Plan for 2021

The Committee reviewed its goal for 2021 to plan and implement activities and actions that involve residents in understanding and experiencing the impact of IDREAM themes.

Committee members brainstormed options for program and project ideas based on Covid requirements for zoom and/or in person meetings. At the March meeting of IDREAM these ideas will be discussed, scheduled in the calendar, with committee members taking on responsibilities for each idea. Following the March IDream Committee meeting, the 2021 Plan will be ready to share with the Residents Council.

Announcements

The IDream Committee has received a request from the Residents Council Executive Committee to generate ideas for the Executive Committee to consider in dealing with angry, inappropriate and loud communication from residents to staff, interactions which are exacerbated by crises such as the recent ice storm emergency. The IDream Committee will consider this request at its March 8 meeting.

Next meeting 3/8/21, 12:30-2:30pm. Agenda will focus on completing the iDREAM Plan and Calendar for 2021.

Attachment 4: Madrona Grove Liaison Report

Happenings in our still-sequestered Madrona Grove this month included a Valentine's party put on by the dedicated staff. The weather cooperated on February 24 for the residents to be out and about on a sunny bus tour of historic Oregon City. Another new initiative to safely provide for ways to get the residents into new environments is to utilize the facilities of the PAC for on-campus outings and small social gatherings. The first planned event was a "Movie Night" watched on the large video screen, which was reported to be a big success.

New reading materials in the form of donated magazines are being refreshed regularly. Check the list of desired magazines posted on the Mail Room bulletin board before leaving them at the resident services counter. Remember visiting the residents of Madrona Grove is always possible in the warm and comfortable former SEEDS store. To make appointments contact Kayla Zappacosta at x2324.

Volunteering in Madrona Grove continues to be on hold due to the pandemic.

Attachment 5: Communications Committee Report

Current Projects:

- **Rose Villa Today**: An episode has aired each Friday since the last report, and future ones are in the works. A special feature for February was the Valentines episode, with three couples who have been together for many years. This project is led by Marilyn Gottschall and Steve Morris.
- **Daily Events Summary:** Steve Morris continues to produce his extremely useful daily events summary; he has been posting it on the website, rvillagers.org.
- Website: The website (at https://www.rvillagers.org) is a home for digital imagery and programming that flows from the lives of residents. Rose Villa Today is shown at https://www.rvillagers.org/rvtv.
- Village Voices: The series continued in February with talks by Louise Williams and Kate Dins. This project is led by Paul Wathen.
- **Survey.** An RVToday program about the survey was featured at the end of February, and a report will be given at the March council meeting.
- The team is thinking about how we can best help residents who don't have computers communicate. We have four Echo View 8 devices to lend out to help people learn to use Zoom if they don't have a computer. We think we may need to do some in person training to make this work.

Attachment 6: Management Report

Management Report to Resident Council March 2021

COVID-19

Clackamas County was moved to the Moderate Risk category on February 26, 2021. Risk assessments are made every two-weeks by the Governor's office and Oregon Health Authority. Risk categories are based on the county COVID-19 positivity rate. This change in risk category does not trigger any changes in community life here at Rose Villa. Please watch the weekly COVID update Live Stream each Wednesday at 3pm for updates.

Paycheck Protection Program Loan: As a component of the Coronavirus Aid Relief Act on 2020, the Small Business Administration provided the opportunity for organizations to apply for a Paycheck Protection Program (PPP) loan. This loan came with strict rules of use and if those rules were met, the organization would have the opportunity to apply for loan forgiveness. Rose Villa obtained the PPP loan and applied for loan forgiveness. We were notified today (March 1, 2021) that we were approved for loan forgiveness. CFO, Diane Gibson will be talking about this subject as well as the year-end financial report and capital budget review at the Financial Facts Series meeting on March 4 at 11am. Please attend that meeting for more information and bring your financial related questions for Diane to answer.

Ice Storm and Power Outage Incident: The February 12-19, 2021 ice storm and power outage incident staff Hot Wash has been completed and notes are being finalized. We will share them with residents when they are complete. The main takeaways for staff focus are:

- Full campus assessment (completed after every incident) of damage and safety issues
- Trees and falling debris; ice on metal roofs; walking paths are top priority

o Backup generator power planning for existing buildings

o Staff housing during an incident

• We have a plan already. Work will focus on where entire shifts of staff are able to sleep.

o Staff transportation during an incident

• We have a plan already, but roads were so bad that some vehicles were unsuccessful in some areas. Ice is always a problem. Identifying staff with the best vehicles for the worst road conditions.

o Evaluating RV vehicles • Resident well-being

o Incident preparedness, autonomy, support & encouragement.

o Immediate need and RV response.

Staff have received a huge volume of notes of gratitude for the work staff put in, supporting residents throughout the incident. Staff are extremely grateful for the outpouring of thanks!

Any resident incident feedback may be sent to Tina Moullet at tmoullet@rosevilla.org or drop off a note at the Resident Services Counter. If a more formal review process is desired by residents, Tina will set up a meeting.

Rose Villa Board of Directors

Two new Board members have been approved to join. We are awaiting their acceptance.

- Wade Clowes: Mechanical Engineering background with a depth of experience in executive level manufacturing and technology; C-suite business development and coaching professional
- Rose Ojeda: Deep experience in real estate; affordable housing development and management; local to Clackamas County and Oak Grove; diversity advocate

Attachment 8: Treasurer's Report: Account Balances for Resident Groups

Residents' Association Council 2021 Report

Committee	Dec-20	Jan-21
RAC General	\$ 2,217.23	\$ 2,217.23
Garden Committee	\$ 2,570.52	\$ 1,620.52
Restricted Funds (Free Money)	\$ 710.15	\$ 710.15
P.O.S.T.	\$ 83.62	\$ 83.62
Choir	\$ 2,204.18	\$ 2,204.18
Wood Shop	\$ 3,880.13	\$ 3,009.15
Treasure House	\$ 2,137.38	\$ 6,891.27
Functional Fitness	\$ 7,263.04	\$ 7,263.04
Sewing and Craft	\$ 2,461.66	\$ 2,461.66
Library Committee	\$ 2,750.59	\$ 2,575.72
ECF Party Fund	\$ 45.00	\$ 45.00
Total Balance	\$ 26,323.50	\$ 29,081.54

Attachment 9: Resident Council Income/Expenses Report

Date	Activity	Income	<u>Expense</u>	Balance		
	Balance as of September 2020	0		\$	2,217.23	
11/24/2020	Portland Badge		59.86			
	RVI Budgeted expense	59.86				
		59.86	59.86			
	Balance as of December 31, 2020			\$	2,217.23	
1/31/2021	No Activity					
	Balance as of January 31, 202	21		\$	2,217.23	