## **Rose Villa Resident Forum**

Tuesday, June 21, 2022

### **Employee Anniversaries**

Celebrating ONE year with Rose Villa:

- Gaby Angulo Felix, Madrona Grove Staffing Coordinator
- Myri Dublin, Cook
- Azeem Bhatti, Madrona Grove Nurse
- Lindsey Steward-DeMars, Lead Receptionist/RSC

Celebrating 15 YEARS with Rose Villa:

• Misty Parsons, Avencia CNA/Aide

### Welcome New Employees

- Julie Dah, RN Care Coordinator
- Sidney Smith, Grounds

### **Staff Movement**

• Caytie Tipps has moved from Avencia Home Care to Courtesy Services as a full-time driver.

#### **Foundation Education Assistance Award Recipients**

Cheryl Franceschi is here to share about the 2022 Staff Education Assistance Program and Award Recipients

- Dessie Cote, CNA/RA, Madrona Grove
- Rachelle Trump, CNA+, Madrona Grove
- Amber St. Paul, Cook, Food & Beverage
- Jacklyn James, CNA, Madrona Grove
- Erica Schafer, Health Services Support Specialist and Avencia Home Care Staffing Coordinator
- Tyler Nguyen, Driver, Courtesy Services

Please congratulate these staff when you see them!

# Welcome New Residents

Hal and Tamara Thomas moved from Lake Oswego into North Main Loft #5204 on May 25.

Hobbies & Interests: Hal: Reading, fine dining, cycling, and travel. Tamara: travel, cooking, reading, spending time with six amazing grandchildren, and friends.

Former Occupation: Hal: Academic Emergency Physician. Tamara: stay at home mom.

Their phone number is 503-652-3068.

Bob and Vikki Perlson moved from Medford and Portland into Pocket Cottage #3041 on June 1.

Hobbies & Interests: Bob: Photography, travel, walking, archaeology, and history. Vikki: Sewing, gardening, interior decorating, fitness, Celtic culture, genealogy, and history.

Former Occupation: Bob: Hospital Administration. Vikki: School Administrator and Teacher.

Their phone number is 503-652-3110.

Brenda Culhane moved into Classic Cottage #307 on June 6, from Portland. Former Occupation: Drug and Alcohol Counselor She has a dog named Emmy! Her phone number is 503-652-3005.

# Announcements

Cheryl Franceschi, the Foundation's Director of Development, is here to talk about the Foundation's Pillars, Madrona Grove Quality of Life Fund, and upcoming Foundation events.

# **Touchtown Update**

Since scams and con artists are a constant challenge for all of us, an easy access place with information on this subject is an obvious need. But where? Here's where: on Touchtown, under the "Technology" icon. Go to the "Cybersecurity and Scams" section. That's where we will feature new information and store pertinent resources for you to access.

#### Sales Update

We have two beautiful homes available for YOUR FRIENDS: Classic Cottage #216 and South Main Loft #4208!

Contact Sales for details on our referral incentive.

Phase 3 residents begin moving in on July 18. Welcome your new neighbors!

# **Staff Holiday Fund**

Susie Petterson is here to talk about the Employee Holiday Gift Fund.

# Harvest Grill Update!

Harvest Grill will be resuming FULL TABLE SERVICE for both lunch and dinner on Monday, June 27! We are excited to welcome many new servers and dish stewards to our team, which is allowing us to reopen for full table service. Reservations are accepted but not required, and can be made by calling extension 4000. Please reach out to Norine directly if you have any questions.

# **Upcoming Events**

**Community Wellness Walk** - Wednesday, June 22 – Meet in the Wellness Center lobby at 11:00 AM

This is a 4-mile loop on the Trolley Trail, heading toward downtown Milwaukie. Walk through a wildlife type refuge and away from noise and traffic. Great birding area. We will walk to the food trucks, have lunch, and then return to Rose Villa. You must be able to walk a brisk 2 ½ - 3 mile per hour pace with no walking devices to attend this walk. For more walk information, contact René Swar at ext. 3284, or Margaret Bell at ext. 3113.

**Meet the Staff** – Monday, June 27 at 1:00 PM in the PAC North Come meet German Sanchez, Environmental Services Manager! He loves to smile, loves culture, and loves people. His personal motto is, "I live for others, not myself." Find out why German thinks Rose Villa is one of the best things that's ever happened in his life!

**E&E Committee Presents: Tools and Strategies for Organizing Important Documents** – Wednesday, June 29, 10:00-11:30 AM in the PAC Beth Giles of NW Organizing Solutions will share her system and well-designed tool for collecting and organizing important financial, health, and legal documents in an easily understood way.

# Monday Night Movies – Mondays at 6:30 PM in the PAC

July's weekly movies will center around stories of individuals with disabilities and attempt to break stigmas, while expanding our understanding. Enjoy acclaimed films and documentaries on the big screen! See flyer for details.

**Fourth of July Cookout with Live Band** – Friday, July 1, 11:30 AM-2:00 PM, on Main Street Celebrate Independence Day with your neighbors, featuring live music by

community favorite performers, Skamokawa Swamp Opera! See flyer for details.

Lance Rhoades July Presentation – Tuesday, July 5 at 1:30 PM on Zoom The first collaboration between composer Richard Rodgers and librettist Oscar Hammerstein II, *Oklahoma!* took Broadway by storm. It was a tremendous commercial and critical success and it set a new standard for the stage. Join film historian Lance Rhoades in an engaging and lively presentation on the theatrical and movie productions of this most enjoyable musical!

**Drumming with Steven Skolnik** – Thursday, July 7 at 2:30 PM in the PAC North Due to its popularity, Steven will be extending his monthly rhythm class to a full hour, beginning in July. Class space is limited. Sign up on Touchtown or by calling ext. 3289.

**Classical Club** – Thursdays, July 7 and 21, at 1:00 PM in the Tranquility Room Join classical radio host, Terry Ross, for an hour of expertly curated classical music!

**Knife Sharpening by Bob Lease** – Mondays from 10:00 AM -12:00 PM, beginning July 11, at cottage 3030. Bring your knives to Bob for a tune up!

**Tuesday Market** – Tuesdays from 10:00 -11:30 AM in the Garden Grove Event Space

"Lettuce" "beet" our feet to the market! "Peas" support the Rose Villa Foundation by buying veggies grown right here at Rose Villa. This is expected to begin on July 12 and run through September 13 but may be delayed due to recent unseasonal weather. Watch for details coming soon. Musical entertainment will be featured on some days!

**Cannon Beach Bus Trip** - Friday, July 15, 8:00 AM – 4:00 PM Pack your sunglasses and a good book! The bus will take you to experience Cannon Beach's beautiful sights, ample shopping, and delicious food. Details will be available soon, but seating is limited to 12 passengers. Keep your eyes peeled for the flyer!

# Oak Grove Trolley Trail Festival – Saturday, July 16

Mark your calendars! Rose Villa will have a booth at this annual community festival in downtown Oak Grove. If you or a group you are involved with would like to be present or be represented at Rose Villa's booth, please contact Grey Davis at gdavis@rosevilla.org.

## Tryon Creek Birding - Wednesday, July 20 - Bus Trip

Woodpeckers and swallows and jays, oh my! Join Patty Newland for another exciting tour. Tryon Creek State Park is ADA accessible and has benches for resting. Bus leaves at 8:00 AM and returns by 10:30 AM. Sign up on Touchtown or by calling ext. 3289.

# Next Resident Forum: Tuesday, July 19, at 2:30 in the PAC.

# Q & A submitted before the Forum

**Q1.** The roll of black chain link fence that formerly defined the west boundary of the garden dog park is almost completely covered by blackberry bushes and vines and impossible to see. It needs to be moved to a location with less vegetation or it may soon be impossible to find. Won't that approximately 80 feet of chain link fencing be needed to defray some of the costs of constructing the promised 2nd dog park?

A. Sounds like we need to borrow some goats to take care of the blackberry bush overgrowth! I assume that the "it to be moved" refers to the dog park itself? We will prioritize reusing whatever we can when embarking on a new dog park project in the future.

**Q2.** When the Forum is held in person, I miss out on the live Q&A at the end. Is there a way to learn more about what was asked and answered?

A. Starting with this Forum, we are going to take note of the topics that are discussed in the Q&A and include the information that ads value before, the notes are distributed to residents. This change means that the notes will not be available when the Forum concludes. Although the delay may be worth it.

Q3. Are there really going to be cats in the new Madrona Grove?

A. Cats are not moving in immediately. Before we work on incorporating cats into Madrona Grove, we are going to focus on getting staff and residents settled in, so we will pick up this topic at a later time.

**Q4.** There is a lot of confusion around Madrona Grove - who is eligible to be there, what's available, the difference between Floor 1 and 2, etc. I hope you can clarify at the Forum.

A. There are a few different places where you can access helpful information about Madrona Grove. In your Residency and Care Agreement, on Touchtown under the Health and Counseling Services icon, and by talking to a member of the Health Services Management team. There are requirements for admission and our Health Services staff facilitate the process in collaboration with you, your healthcare team, and whoever else you wish to include. The difference between Fernwood (floor 1) and Larkspur (floor 2) neighborhoods is the licensure type.

Fernwood has the same license that the entire old Madrona Grove had, which is an Intermediate Care Facility (ICF) license; this is a type of nursing home license. Larkspur is licensed as a Residential Care Facility (RCF). In all ways regarding operating rules, RCF is identical to Assisted Living. The different between the two is in the building requirements. Both neighborhoods are operated the same way so there will be no perceptible difference between the two neighborhoods to residents and visitors. The care is the same.

Fernwood is the ICF and also is Medicaid certified. Larkspur not Medicaid certified. The Medicaid reimbursement rate for RCF beds in the State of Oregon is 25% of the reimbursement rate for ICF beds. It is not economically feasible.

The reasons we have two licensures now are many and complex. The main ones are to allow us future flexibility if we are unable to find CNAs, as an ICF requires that license to work there and an RCF does not (we would be able to create our own caregiver training program). In addition, the cost structure of an ICF is more onerous than an RCF, particularly around reporting and administrative documentation. The ICF has federal oversight in addition to State; the RCF only has State oversight. For instance, we also pay a bed tax for every occupied ICF bed. There is no such tax for RCF.

Another fact we didn't mention today, but have previously, is that we built Madrona Grove so that every single residence there can be licensed either as ICF or RCF – the design meets both codes. Future flexibility was a primary goal.

## Additional live Q&A:

Q5. What happens when Madrona Grove is full and a resident needs to move there?

- A. If a CCRC resident member needs to live in Madrona Grove when there are no rooms available, Rose Villa makes arrangements for the resident to live in a similarly licensed environment until a room becomes available. The resident pays the Rose Villa daily Madrona Grove rate regardless of where they live. The resident also would get their first 5 days for free (if they had not used any other days in that calendar year), just as if they were at Rose Villa. Our care team stays very connected to any resident that has to go offsite – even for Medicare services that we cannot provide – and our goal is always to get every resident back as quickly as possible. This policy is referenced on Touchtown under the icon of Health and Counseling Services, section "08) Madrona Grove".
- Q6. How did you decide how big to build the new Madrona Grove? A. We used actuarial tools and historical data from our own past use.
- Q7. It doesn't seem right that we just built it and it's already full.
  - A. It is very expensive to have an empty bed in our licensed areas, so we want to walk the line staying as full as we can, with a way to take care of any resident needs that pop up. In addition, 5 of the current occupants are not Rose Villa CCRC residents but came directly from the community. Going forward, those will be some of our available capacity for resident needs.
- Q8. Is there a waitlist for Madrona Grove?
  - A. We have a list of residents who are interested in moving (and one of them is claiming the one available bed). None of these residents are in a position to need to move elsewhere for this care, so it is a little more of a discretionary decision rather than a health dilemma.
- Q9. Is the cost the same for the different floors?
  - A. Because we are providing the same staffing and the same level of care in each of them, there is no difference at this time.
- Q.10. Is the nursing staff different on the different floors?A. The nursing staff function the same way on each floor.