Rose Villa Resident Forum

Tuesday, January 17, 2023

Employee Anniversaries

Celebrating **ONE YEAR** with Rose Villa:

- Dwain Nelson, Building Operations Tech, Facilities
- Jacob Fuller, Director of Nursing Services

Celebrating **FIVE YEARS** with Rose Villa:

 Erica Schafer, Health Services Support Specialist / Avencia Care & Staffing Coordinator, Health Services

Celebrating **TWENTY YEARS** with Rose Villa:

Dolores Vital, Kitchen Steward, Food & Beverage

Welcome New Employees

• Eduardo Pimentel, Building Operations Tech, Facilities

Please congratulate these staff when you see them!

Welcome New Residents

Gloria Falk is moving into Classic Cottage #308 TODAY, January 17.

Hobbies & Interests: Reading, walking, playing bridge, the pool.

Former Occupation: Office - State Farm Insurance

Moving From: Milwaukie, OR.

Her phone number is (503) 652-3308.

Announcements

Introducing the Courtesy and Resident Services Teams!

Resiliency Action Plan update by Laura Squillace with Green Hammer. (presentation available on Touchtown under the Resident Forum icon)

ATM

As many of you have noticed, our ATM is out of order. Unfortunately, the vendor is suffering from the same staffing and supply chain issues the entire country is. Our amazing Finance Department has contacted the service support center for the vendor multiple times and, due to staffing by **their** provider, they cannot guarantee an ETA on servicing our machine. And we can't call the service provider directly because they have no staff to answer the phones! The vendor was very apologetic, but the resolution is as much out of their hands as it is out of ours. We have submitted multiple service requests and are hoping for an update soon.

Cheryl Franceschi and the Foundation would like to remind you about the Commemorative Paver Program. Honor and celebrate friends, family, and memorable occasions! Commemorative Engraved Pavers with your personal message are planted in the Tranquility Garden to stand the test of time. Mark a special occasion, celebrate a birthday or anniversary, or honor your family name. Order by completing the form with your personal message. Include check or cash or ask to charge to your resident account. Deliver to the Resident Services Counter. We'll confirm your order and inform you when the pavers are planted.

Please welcome Jim Willeford with some important Facilities updates.

Grey Davis is here to talk about Events and how to book them. (presentation available on Touchtown under the Events icon)

Norine Mulry is here with some Food & Beverage news. The Madrona Café has an opening date! Full details will be shared at the February Forum.

Please welcome **Angela Hansen** to join me in a presentation about CCRCs. (presentation available on Touchtown under the Resident Forum icon)

The next Resident Forum is on Tuesday, February 21, at 2:30pm in the PAC and on Zoom.

Q & A

Q1. While going for walks throughout our campus, I've noticed cars parked in various spaces. Some time ago I noticed a car that has not moved in months. One day I noticed the license plate was not only out of state, but the tags expired 18 months ago. I've

looked in the Resident Handbook to see if this situation would be covered...but it is not. I understand if someone has given up their driving privileges, there is a procedure for keeping a car on premises for a family member or care giver to use it to transport that resident to a doctor or other appointments, but it needs Administration's approval.

This looks like it is simply a cheap storage situation, taking up a space when reserve spaces are so scarce on our campus.

A. We perform periodic but not frequent parking space audits, so we appreciate the astute eye and notification when you see something that doesn't make sense, seems off, or violates a policy. We will follow-up with the residents that own the vehicle.

The Resident Handbook parking policy verbiage that covers this scenario follows:

- Each household may reserve one parking space for a car they own and drive.
- Residents are required to notify Rose Villa when their garage, carport, or surface space is no longer being used to park a functional car.
- If a parking space is occupied by a vehicle that cannot be driven, Rose Villa will issue a 30-day notice to vacate that parking space.

The process of giving up a driver's license and car can be really upsetting and for some people, it takes time. So, sometimes the parking space vacate process moves really slowly while we help the resident navigate the decision and then the activity that has to follow.

- Q2. Will we be getting a paper shredder in the mail room?
- A. Two shredder boxes are located in the new mail room between the cubbies and the south exit/entrance.

Q&A from the floor

- Q1. What are the plans for the former Bremik site on Courtney & Schroeder?
 - A. For the time being, it will be fenced off until we can decide together what it will become. Suggestion to store water there for emergencies. Good idea! It's flat!

- Q2. What is the process for getting a ceramics studio in the empty building in the Torbank parking lot?
 - A. That's part of the ideas@rosevilla.org email! Send any suggestions to that, and we'll add any new ones to the already long list of suggestions from that email address and from the Resident Ideas Roundtable. There are a lot of ideas already, and Tina (for one) is very pro-ceramics and we hope we can make that happen. There is a lot to consider when putting a kiln in place.
- Q3. Is the staff response issue that happened on December 24, 2022, fixed?
 - A. Yes. At 3:30am on December 24 when the fire sprinkler pipe burst, the contracted security person was unable to contact Rose Villa staff. This should not have happened. A revised procedure and phone tree has been put into place, we have a new (and better) security company in place, and have just hired our own Security staff member. We do not expect this communication breakdown to repeat itself.

Questions about Rosebud Preschool staffing, opening, licensing, and finance were asked.

Staffing:

- Jennifer Loring is the Director of Intergenerational Programming
- Amanda Duncan is the Preschool Director
- Teacher roles will be scaled to enrollment

Opening

• Rosebud Preschool will be able to open once it is licensed

Licensing

- Jennifer has had a preliminary licensing walkthrough
- There is a short list of work to be done that once complete, licensing will come back for final inspection, including safety issues
- We expect to be licensed the first week of February if all work is completed on time

Finance

- Rosebud Preschool is programmed to be funded by student tuition
- Program start-up costs were programmed into the tuition model

Upcoming Events

Tuesday Night Movie – Tonight at 6:30 PM in the PAC

In honor of MLK Day, watch an interesting documentary about the lesser-known parts of his social justice advocacy, *King in the Wilderness*. Through personal stories of the people who were around him, this film follows Martin Luther King, Jr. during the last years of his life: from the passage of the Voting Rights Act in 1965 to his assassination in 1968.

Drumming Circle with Steven Skolnik – Wednesdays, January 18, and February 1, at 12:00 PM in the PAC North Steven will provide rhythm instruction twice a month on the first and third Wednesdays. Bring an instrument or play one of his.

Happy Hour Update – Wednesdays at 4:00 PM in the South Main Lobby Beginning January 18, the Food & Beverage department will provide complimentary snacks and beverages in the South Main Lobby. Feel free to bring your own beverage or buy one at the Harvest Grill as well. Stop by to socialize and make new friends!

Classical Club – Thursdays, January 19, and February 2, at 1:00 PM in the Tranquility Room

Join classical radio host, Terry Ross, for an hour of expertly curated classical music! For those who were asking, Terry is fine and just got the time mixed up for the last session.

Sales and Marketing Listening Session - Thursday, January 19, at 2:00 PM in the PAC and on Zoom

To best respond to direct questions from our residents, the Sales and Marketing team will hold a hybrid listening session that is open to all residents. We would like the opportunity to respond to the drivers of your dissatisfaction, share the resources we do provide to all incoming residents, and clarify any misconceptions that may exist between the sales process and the resident experience.

Listen & Learn Happy Hour provides opportunities to ask Rose Villa Foundation board members questions about how, when, and why services are provided to Rose Villa residents, and how you can get involved. The next happy hour is Thursday, January 19, at 4:00 pm in the Vista Lounge. Call 503-652-3075 to RSVP. Wine, beer, snacks, and soft drinks are provided.

Rose Villa Choir – Friday, January 20, at 10:30 AM in the PAC Are you on the fence about joining the Choir? Stop by this first practice session to see if it is for you!

Ukulele Jam and Class – Friday, January 20, at 2:00 PM in the Training Room Future Resident Marianne Brogan is offering two ukulele sessions:

<u>Beginner Session</u>: This is for those who may have some sort of musical background and are interested in learning to play the ukulele but have no experience. Marianne has a few loaner instruments and there are other loaners in the community. If you haven't played for a while, you may want to join this portion for a refresher. Come see if this experience is for you!

<u>Play and Sing-along:</u> This is for experienced players. Marianne will make PDF documents available and project the songs and chords on a screen in the classroom. The songs will be seven chords or fewer, and Marianne will provide coaching with arrangements, and technical aspects of playing. The offerings are an experiment. We will make adjustments as we go along and gauge the level of interest.

NFL Playoffs and Superbowl – Saturdays and Sundays in the Club Room till February 11; Super Bowl Party in the Schroeder Rec Room: Sunday, February 12. Bring snacks and enjoy the games with other sports fans! Check the schedule here: cbssports.com/nfl/news/2023-nfl-playoff-schedule-bracket-dates-times-and-tv-for-every-round-of-the-afc-and-nfc-postseason/

Meet the Staff – Beth Knoll - Monday, January 23, at 1:00 PM in the PAC North You all know Beth as "the one who gets things done." But HOW does she get things done? And what are her favorite ways to spend her (rare) time off? There's a rumor she likes lobster rolls....don't know where THAT came from. But come find out those things and more! Beth would love to meet you.

Brain Power Classes – Thursdays at 9:00 AM in the Fitness Studio Starting January 26, join René Swar for this new dual task brain training class. The class combines carefully crafted fitness drills with cognitive challenges, merging motor skills and cognitive demands.

Darrell Jabin Oregon History Presentation - Friday, January 27, at 2:00 PM in the PAC North

Darrell returns to Rose Villa after his engaging presentations on Oregon Parks and Amusement Parks! Join him for "It wouldn't be the same without them - 27 women in Oregon history."

Healthy Aging Presentation – Tuesday, January 31, at 3:00 PM in the PAC The E&E Committee of the Rose Villa Foundation will teach you about how to be healthy in later years. Flyer with details will come soon.

Monday Night Movies – Mondays at 6:30 PM in the PAC February's weekly movies will center around the DEIA and Wellness themes of Black History and Heart Health. Popcorn is provided weekly. **BRING YOUR OWN BOWL.** Feedback is always welcome; email Grey Davis at gdavis@rosevilla.org with any suggestions or concerns. See flyer for details.

Oscar Howe Exhibit – Friday, February 3, from 12:30 -3:30 PM – Bus Trip "Dakota Modern traces more than forty years of the artist's career and development from early conventional work created while in high school in the 1930s through the emergence in the 1950s and 1960s of his innovative and abstract approach to painting. Howe (1915–1983) committed his artistic career to the preservation, relevance, and ongoing expression of his Yanktonai Dakota culture." Sign up on Touchtown or by calling ext. 3289.\

Resident Billing: *Everything You Need to Know* – Thursday, February 9, at 1:00 PM in the Training Room. Do you find the Harvest Grill receipts confusing? Are you unsure how to navigate the Resident Portal? Do you have questions about what makes up your statement balance? Dining Credits? All of the above? Join Kristina DeLisle in the Training Room on the second Thursday of every month at 1:00 PM, where you will learn how to read your receipts and statements, and other helpful hints.

Staged Reading: Love Letters – Friday, February 10, at 6:30 PM Jeanne Rogers returns with another staged reading performed by professional actors. Celebrate Valentine's Day with a romantic drama. Wine and sweet treats will be provided. Flyer with information to come!

Readers Theatre – Thursdays, starting February 16 at 2:00 PM in the PAC North What's Readers Theatre? Me, act? Memorize lines at my age? No, we're not THAT serious. We read short plays within the group. It's fun! We read short plays each week - usually one act or about 15 minutes each. Plays are read from a script, so no

memorization and absolutely no acting experience are required. Almost all of what we do is within the group itself, so you are NOT performing, just reading your lines.

Valentine's Day Drag Show - Friday, February 17, at 7:00 PM in the PAC After the unfortunate cancellation of the Holiday Show, Bolivia Carmichaels and company will return to bring a one-of-a-kind Valentine's Day experience. A flyer with details to come.

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