

Rose Villa Resident Forum

Tuesday, August 15, 2023

We would like to open the Forum with residents wishing a very “Happy Birthday!” to everyone who has an August birthday.

Employee Anniversaries

Celebrating **ONE YEAR** with Rose Villa:

- Pearl Joy Begas, CNA, Madrona Grove
- Amber Hayes, CNA, Madrona Grove
- Raffy Dorado, Tech, Environmental Services
- Mary Miley, IT Tech II, Tech Services

Celebrating **FIVE YEARS** with Rose Villa:

- Kari Leshner, LPN, Madrona Grove

Announcements

We’d like to introduce our **Rose Villa Inc., Board Member(s)** who are here today. Please welcome Eleanore Hunter and Wade Clowes.

Now, please welcome **Angela Hansen and Michelle LaCroix** to introduce the **Finance and HR Teams!**

Resident Handbook Quiz – Here comes our monthly Resident Handbook Quiz! I’ll read the question, and whoever shouts out the correct answer first, wins...the honor of being correct! Please wait until I finish reading the question.

Here’s the question:

Do residents need renter’s insurance to live at Rose Villa?

A – What is renter’s insurance?

B – I don’t have to have it, but people tell me it’s a good idea.

C – Residents are required to carry and maintain renter’s insurance.

(Answer – C! Residents are required to carry and maintain renter’s insurance. Rose Villa’s insurance is intended to cover Rose Villa property and general liability; however, it will **not** cover your personal belongings or personal liability. Your

renter's insurance policy should include coverage for your personal belongings for events such as water damage, fire, theft, or natural disaster in and out of your Rose Villa home. We also recommend you carry liability insurance. More details on page 68 of the Handbook.)

Three Sharp Whistle Blasts

What do three sharp whistle blasts mean when you hear them in the North Main building? It means that the lifeguard on duty needs assistance in an emergency situation. When you hear those three sharp blasts, go quickly to the Pool area to help.

Don Lehman is here to give the Rose Villa Foundation Board's mid-year activities report. The presentation is attached to these Notes.

Mary Claire Phelan has an update on the Employee Holiday Gift Fund and festivities. The checks will be distributed to employees on Wednesday, December 13, 2023, from 10:00 am until 4:00 pm with a two hour break for lunch at noon. Location will be the Rec Room. And great news! We will have homemade cookies for all staff and residents! Mark your calendars and plan to contribute money to the gift fund and bake your favorite cookies for all to enjoy that day!

Please welcome **Rick Hamell** with a brief training on your voicemail option with your phone service. The presentation is attached to these Notes.

Madrona Grove Featured Volunteer Opportunity

Bring a friend to the UCF Ice Cream Social on Thursday, August 31 at 1:30 PM in the Tranquility Garden. Everything is more fun when attending with a friend. If you are planning to go to the UCF Ice Cream Social, why not invite a friend living in Madrona Grove to attend with you? Please contact Marianna Iverson at mgactivities@rosevilla.org, and she will pair you up with a Madrona Grove resident who would love to accompany you!

What's New Around Touchtown? Every month, we feature an icon or refresh information about Touchtown. This month, we'd like to update you on Work Orders.

Under the Work Orders icon, you can find an update on creating an account with WorxHub, our task management software, so you can receive updates on your work order requests. Once your account is set up, you can also submit work orders directly to WorxHub. You can still use Touchtown or ask the Receptionists to submit one for you! Questions? Contact Reception or Tech Services for assistance.

As many of you may know, **Judie Hansen** is stepping down from her position as Treasure House Manager. Judie has run the Treasure House resale shop for 12 years, overseeing in-shop sales and donations, and organizing sneak peek sales that generate funds for Rose Villa, Inc., and the Rose Villa Foundation. We thank her for her tireless efforts and wonderful contributions to our community. Plus personal shopping services and personal STYLE!

Please welcome **Angela Hansen** with important financial education. The presentation is attached to these Notes.

Kristina DeLisle is here to introduce Rose Villa's DEIA (Diversity, Equity, Inclusion, Accessibility) Coordinating Committee.

Staff members Kristina DeLisle (chair), Kenzie Williams, Grey Davis, Jim Willeford, Beth Knoll, Vassar Byrd; Board members Eleanore Hunter and Kirsten Jacobs; and residents Joan Clark, Barbara Coenen, and Diana Stallard.

Mission Statement: The Rose Villa DEIA Coordinating Committee is charged with creating a welcoming environment for residents, staff, and community members. The Committee consists of residents, staff, and board members who represent all facets of Rose Villa. We seek to foster a community culture that is curious, respectful, and accepting. We acknowledge that by respectfully sharing our differences of opinion and ideas, we build a stronger, more creative, and inclusive place to live, work and play.

Purpose Statement: The purpose of the DEIA Coordinating Committee is to guide Rose Villa to integrate diversity, equity, inclusion, and accessibility in all aspects of its work. The Committee pledges to provide continuing education and opportunities to reinforce and uphold these values.

Jennifer Werdel has an exciting new opportunity to introduce, *We Believe in Portland*. Please see upcoming flyer for details, and you can watch the video here:

<https://www.youtube.com/watch?v=r2BZQJkG4IU&t=2s>

Jim Willeford will now provide a brief Operations Update.

Between June 21 – August 15: 121 work orders were outstanding; 1,043 were submitted; 1,100 were completed.

Deck, patio, and window cleaning is 80% completed. There is a pause in the pressure washing work due to the hot weather.

From Vassar – Thank you! Many residents have reached out to me with thanks and well wishes, which I have appreciated very much! Watching the messages go up at Schroeder has been fabulous and I am grateful for your kind words. I have had residents send me notes, stop me on campus, and invite me to small group gatherings. Because of this organic and widespread communication, I am not going to create an additional schedule or sign up. If any of you would like me to stop by or take a walk with you, just let me know.

CEO Search Update from Eleanore Hunter. The update and presentation are attached to these Notes and posted on Touchtown under the CEO Search icon.

The next **Resident Forum** is on Tuesday, September 19, at 2:30pm in the PAC and on Zoom.

Q & A

Q1. Before she left Rose Villa, Tina was working on getting surreys that are easier to board and deboard. Is that still in the works? Or has it been dropped?

A. Thank you for this question! As we noted at the February 2023 Resident Forum, we have yet to find a surrey that meets the needs of all residents. Our Transportation team is looking into whether there are other options for the arm rest in the single surrey (2-seater), which would be extremely helpful for all residents. For example, on the double surrey (4-seater), the passenger arm rest folds down for access to the front seat. Because it has this capability, the arm rest is very wobbly and makes for an insecure handhold for residents. The single surrey is newer and has a nicer arm rest, but it is longer and does not fold down. This can make getting into and out of the surrey more difficult, but it is more secure. The safety of our residents is of utmost importance, so we are continuing to research.

Q2. Drivers entering our campus from Courtney Ave. continue to proceed along Schroeder at speeds well above 5MPH. Often these drivers drive very fast, never noticing pedestrians, never looking left or right. And very often they have one hand on the wheel and their eyes on the cell phone in the other hand. What might be done to help folks slow down? Speed bumps? Center barriers that divide the street?

A. The entry onto Schroeder Avenue from Courtney is unique, as it remains a County road until reaching The Oaks/Building 4C. We do have a speed limit sign

up at that location, but will look at what improvements we can make on signage. We will also speak with our contractors and delivery people regarding compliance with Rose Villa speed limits. I am reluctant to install a speed bump at that location as it will certainly increase the noise of vehicles entering campus.

Q3. Light pollution is a serious threat to wildlife and the environment. Would it be possible for Rose Villa to reduce outdoor lighting, especially atop Schroeder Lofts Riverview Terrace? This is crucial during bird migration.

A. Rose Villa has engaged in discussions regarding Dark Sky compliance and is considering adopting standards to achieve certification. The Riverview Terrace lighting is manually switched. Rose Villa will look into connecting this lighting to a timer system to sweep the lights off when not in use at night.

Q4. There seems to be a reversal of Rose Villa's commitment to naturescaping for wildlife as advocated by Audubon's Habitat certification program. High maintenance grass turf is continuing to be rolled out. Shrubs are being trimmed into dense round mounds that become impervious to birds seeking shelter. Could Straight Edge, our newly contracted landscaping company, be trained to respect the natural habitat values we seem to be losing?

A. Rose Villa remains committed to our landscaping policy, which is to be visually appealing in all seasons, safe to navigate using designated pedestrian walkways and roads, to reduce water and fertilizer use, to incorporate native plants and provide wildlife and insect habitats, to be as low maintenance as reasonable, and with pets in mind. The Phase III landscaping was designed and installed in conformance with these principles. The Audubon Society Certified Backyard Habitat Program is primarily focused on residential yards of less than 1 acre, but Rose Villa's landscaping policy shares many of the same principles as the program.

I'm not sure what additional turf you may be referring to, beyond the Phase 3 landscaping. We have completed the grass removal project we agreed to with the Green Team, although we have received numerous complaints from residents who like the grass for their dogs.

As far as trimming shrubs, we rely on Andi and Mike to give direction to the grounds workers (both in house and contracted).

Q&A from the floor

Q1. I noticed the stain was removed from decks. Will this be redone?

A. Yes, after all the cleaning is finished, we will restain, do paint touch-up, and repaint curbs, etc. A schedule will be provided when the work is contracted.

Q2. Regarding the CEO search, are the Job Announcement and the Job Description the same thing?

A. No, they are not. The Job Announcement is more of a marketing statement introducing Rose Villa to a field of potential applicants. The Job Description is a formal description of the responsibilities of the position.

Q3. Will the residents be able to see the Job Description and weigh in?

A. No, but thank you for asking. This is where we ask you, the Rose Villa community, to trust the CEO Search Committee to do their job to create a comprehensive Job Description. The description will be made public when it is approved. Reminder that hiring a CEO is one of the main functions of the Board, and they make the ultimate decisions.

Q4. I ask that Rose Villa make a tangible statement in the face of devastating evidence of climate change around the world that is caused by the burning of fossil fuels. Would it be possible not to turn on the gas fireplaces in Harvest Grill and the lobby during the fall and winter? I think it is a small thing to give up these harmful imitations of the cheery fireplace of old. We can demonstrate on a basic and visible level that we want to do the right thing for everyone.

A. Thank you for the suggestion. As you know, we do not turn on the Lobby fireplace during nice weather, but know that many residents appreciate the ambience when it's gloomy outside. We will seriously consider this moving forward.

Upcoming Events

Drumming Circle with Steven Skolnik – Wednesdays, August 16 and September 27, at 12:00 PM in the PAC North

Steven will provide rhythm instruction twice a month—on the first and third Wednesdays. Bring an instrument or play one of his. Steven will be out of town for the first regularly scheduled drum class in September, but will return on the 27th.

Classical Club – Thursdays, August 17 and September 7, at 1:00 PM in the Tranquility Room

Join classical radio host, Terry Ross, for an hour of expertly curated classical music!

“Water & Wind” Concert – Thursday, August 17, 3:00 – 4:00 PM in the PAC
A Piano and Flute duo playing Classical, New Age, Sacred, and Jazz.

Lincoln City Bus Trip – Friday, August 18, 7:30 AM – 4:00 PM

Get out of town for a day to relax on the beach or experience Lincoln City's exciting shops, glass art scene, and history. Choose your own adventure in the Oceanlake and Taft parts of town. Please bring money for lunch and if you plan to shop. Mo's Restaurant is recommend overlooking the breathtaking Siletz Bay, but there are plenty of options for lunch. Guides listing local attractions will be provided. Transportation will cost \$20. Sign up on Touchtown or by calling ext. 3289 by Wednesday, August 16.

Water Volleyball Match – Friday, August 18, at 11:00 AM in the Pool
Enjoy friendly competition at the Staff vs. Resident Water Volleyball Match!

Steve Morris Retirement Party – Friday, August 18, 6:00 – 8:00 PM in the PAC
We'll party, we'll dance, we'll celebrate this guy who does so much for Rose Villa. Beer and snacks provided. If you aren't a beer drinker, feel free to BYOB. No gifts, please.

Comedy Film Series – Saturdays, August 19, 26, and September 2, at 2:00 PM in the PAC

Film Professor Ken Nolley presents a mini-series of films: *The General*, *It Happened One Night*, and *Bringing Up Baby*. Each film will be followed by a group discussion.

Rose Villa Home Concerts RESCHEDULED – *No longer Saturday, August 19*

Due to a surgery, Heart & Hammer will not be able to play their concert. An updated flyer will go out when we have a new date.

We Believe In Portland – Meeting on Tuesday, August 22, at 2:30 PM in the McKenzie Room. Come and learn all about the first annual *We Believe in Portland* clean-up to show our commitment to our neighborhood and beautiful city of Portland. Date of the Clean Up is Friday, September 15, 11:00 AM – 1:00 PM. Sign up as a volunteer to join the cleanup crew! See flyer for details.

Musical Happy Hour - Wednesday, August 23, at 4:00 PM in the PAC
Piano and vocal group “Milestones” will perform. Enjoy a snack and a beverage while they entertain you!

Meet the Staff: MaryHelen Clausing – Monday, August 28, at 1:00 PM in the PAC North. You all know MaryHelen as our tireless Director of Social Services. But do you know how much she adores the color pink? Or cats? Maybe you do, but come on along and find out more about her. Oh, and if you’ve got something pink, WEAR IT!

Lance Rhoades August Presentation – Monday, August 28, at 3:30 PM in the PAC and on Zoom

August is the month for Leos and what better way to honor that than a presentation about The Lion King on Broadway, which just had its 10,000th performance?!

CEO Search Committee Update and Q&A – Tuesday, August 29, at 2:30 PM in the PAC and on Zoom

The CEO Search Committee will be updating you on the process so far. They will also answer questions and listen to your feedback on the Competencies Survey. Please join them! See flyer for more details and the Zoom link.

Canemah Bluff Birding Trip – Wednesday, August 30, from 8:00-11:00 AM

Bus Trip. Join Patty Newland for another great birding trip. At Canemah Bluff, birders can spot Chipping Sparrows, Red-Breasted Sapsuckers, White-Breasted Nuthatches, Orange-Crowned Warblers, Hawks, and Eagles. Animals love the rich diversity of habitats at Canemah Bluff, including rare Oregon White Oak and Pacific Madrone trees as well as heartier and faster-growing Douglas Fir, Maple, and Alder. Bus capacity is limited. Sign up on Touchtown or by calling extension 3289. The bus will board at 8:05 AM for an 8:10 AM departure. Transportation will cost \$10.

United Christian Fellowship Ice Cream Social – Thursday, August 31,
1:30 – 3:00 PM in the Tranquility Garden

Featuring ukulele music provided by the M.C. Jammers and Rose Villa’s own Two-Chord Band.

Flu Shot Clinics – Fridays, September 8 and 29, 9:00 AM – 2:00 PM in the PAC
It's time for our Yearly Vaccination Clinic! We have two dates for onsite vaccination clinics. **Both the current flu and COVID-19 vaccines will be available.** Pick up a consent form when you sign up, or fill one out at your appointment. Please bring your insurance and ID cards to be copied. **The clinic will not take Kaiser insurance.** See memo for details.

Yo-Yo Ma with the Oregon Symphony Bus Trip - Sunday, September 10,
6:30 PM bus departure for a 7:30 PM concert

"In a career spanning four decades, internationally revered cellist Yo-Yo Ma has dazzled the world as both a musician and a champion for culture's impact on humanity. For one night only, he joins your Oregon Symphony, conducted by Music Director David Danzmayr, for an evening of transformative music."

Transportation will cost \$10. Sign up by calling ext. 3289. A maximum of 24 people may attend. Buy your tickets soon to secure a seat. <https://www.orsymphony.org/concerts-tickets/2324/yo-yo-mawith-the-oregon-symphony/>

Living with Early Alzheimer's Disease – Thursday, September 14, at 10:30 AM in the PAC

Presented by the Rose Villa Foundation's Education & Enrichment Committee, Dr. Gibbs is a retired neurologist and neuroscientist who has early Alzheimer's disease. He has much to share, as he knows this disease from the inside out, and will be talking about the importance of early diagnosis. You can read his book, *A Tattoo on My Brain*, available at the Rose Villa library, which may help you formulate questions for him when he comes in September.

“El Grito” at the Moda Center Bus Trip – September 15 and/or 16

“Join us for the most important holiday celebrated by the Hispanic community in Oregon! Entry is free for all and the celebration begins on Friday the 15th and continues on Saturday the 16th. El Grito Portland is a community-centered event where we highlight the traditions passed on from our ancestors and indigenous roots. We celebrate with our neighbors and provide a platform for Latinx-specific resources and Latinx small businesses to provide products and food dishes of the Americas.” A flyer with details will come soon.

Sunday Suppers – Sunday evenings in the Rec Room

To sign up to volunteer and/or dine, use the link listed on RVillagers.org: <https://rvillagers.org/community-wide/sunday-suppers/> or call Susan Hyne at x3057. Sign up by the Friday before each Sunday.

Ice Cream Truck – Mondays from 4:30 – 5:00 PM on Main Street

Stop by for a refreshing frozen treat. The truck will be parked on Main St. outside of the PAC. Residents and staff will be able to purchase frozen treats with cash or card.

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Monday Night Movies – Mondays at 6:30 PM in the PAC

September's weekly movies will center around DEIA theme of Hispanic Heritage.

Popcorn is provided weekly. **BRING YOUR OWN BOWL.** Feedback is always welcome; email Grey Davis at gdavis@rosevilla.org with any suggestions or concerns. See flyer for details.

North Clackamas School District “Winter in July” Summer Coin and Cash Drive – Now through September 1.

It's time to shake out those couch cushions and bring in the jars of pennies you've been saving since 1973! Due to many competing donation drives in the Winter, Rose Villa is collecting donations to NCSA's 2023 "Winter Blitz" in the summer this year! Drop off coins in the container at the Resident Services Counter, or put cash or checks in the lower lockbox next to the ATM. Donations go toward food, clothing, and household items for North Clackamas School District families in need. **Make checks payable to “Partners for Healthy Students.”**

Mark Your Calendars:

What is Avencia Anyway? – Thursday, September 21, at 11:00 AM in the PAC

What is this "Avencia" thing I keep hearing about? Come to a presentation about Avencia In-Home Care and learn what we can and cannot do. See how we can help you remain as independent and in your own home for as long as possible. We all need help sometimes. Let us help you! Q & A after a fact-filled presentation.

Latin Music at the Tuesday Market – Tuesday, September 26, from 10:00 – 11:00 AM

Shireen Amini returns to the Tuesday Market with a full set of Latin Music to celebrate Hispanic Heritage Month. Celebrate the last day of the Market with a special performance!

The next **Resident Forum** is on Tuesday, September 19, at 2:30 PM in the PAC and on Zoom.

Rose Villa Foundation Board Report to the Community

THE CURRENT STATUS: WHAT WE KNOW

- The Asset Ceiling For Pillar I Resident Assistance increased to \$150,000 in 2022, making more independent living residents eligible for assistance.
- The Foundation will spend over \$90,000 on Resident Assistance this year.
- We believe more residents will request support in the near future, but we don't know the actual amounts or the timing.
- Many variables, including a resident's health and lifespan, economic factors and more, make it challenging to plan for covering costs over time.
- At the same time, our long-term financial needs are directly tied to the future of Medicaid funding in Oregon.

What to Expect this Fall


- The Foundation Board will take steps to:
- Learn about real financial needs of residents to improve our understanding of resources the Foundation will need.
- Invite all residents to respond to a brief financial survey.
- Use actuarial data to determine long-term investment needs.
- Plan a fundraising campaign to address and grow future needs.
- Continue to assess changing resident needs to determine future programming and income required to meet them.

Accessing Your Home Voicemail



From your home telephone:

Dial your extension (the last four digits of your phone number)



A message will ask for your password



Default password is 0000 or 1234



From any other phone



Dial your full
10-digit phone
number



Wait for the
voicemail
greeting



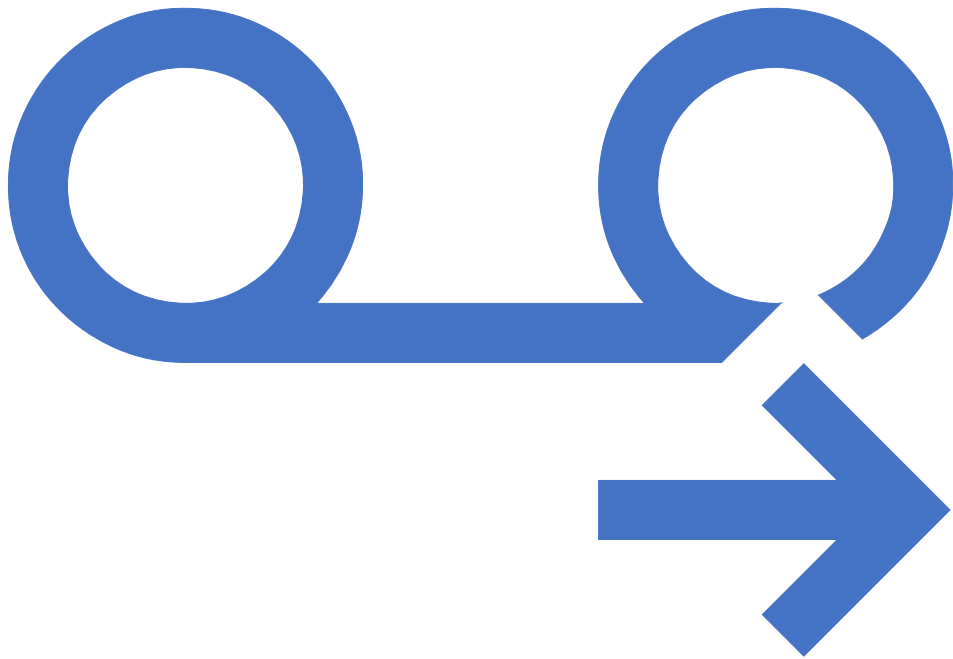
Press the
STAR (*) key
(*not* *99)



Enter your
password

Options

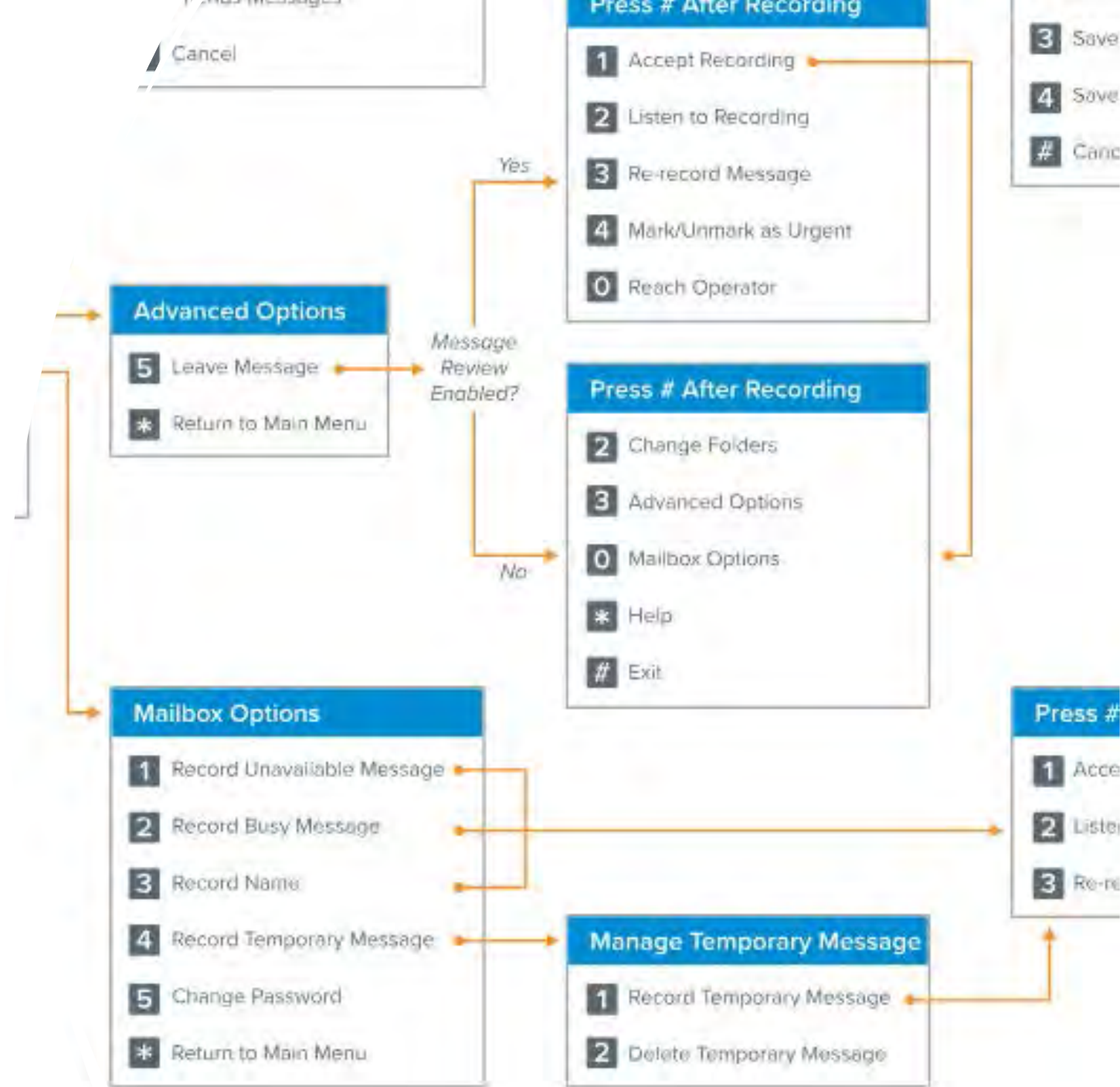
Tech Services can setup the following voicemail and call forwarding options:



- Voicemail forwards to your personal email
- Turn Voicemail OFF so that your answering machine can answer
- Home phone number forwards to your cell phone (bypassing voicemail) after 30 seconds

Voicemail Setup

Full directions are on Touchtown under the Technology icon in the GoTo Connect Voicemail Guide (use keyword “voicemail” to search).

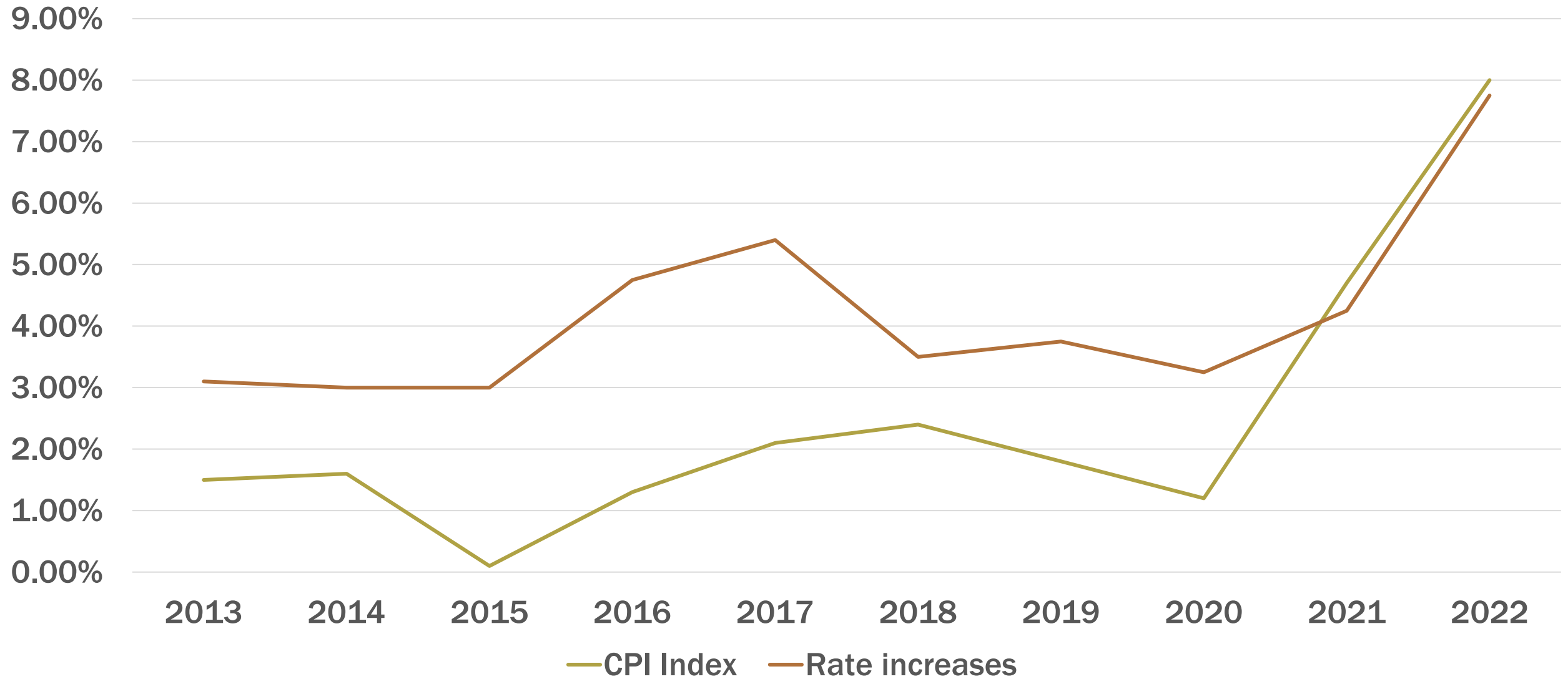


2024 BUDGET PRESSURES

What does that do to my fees?

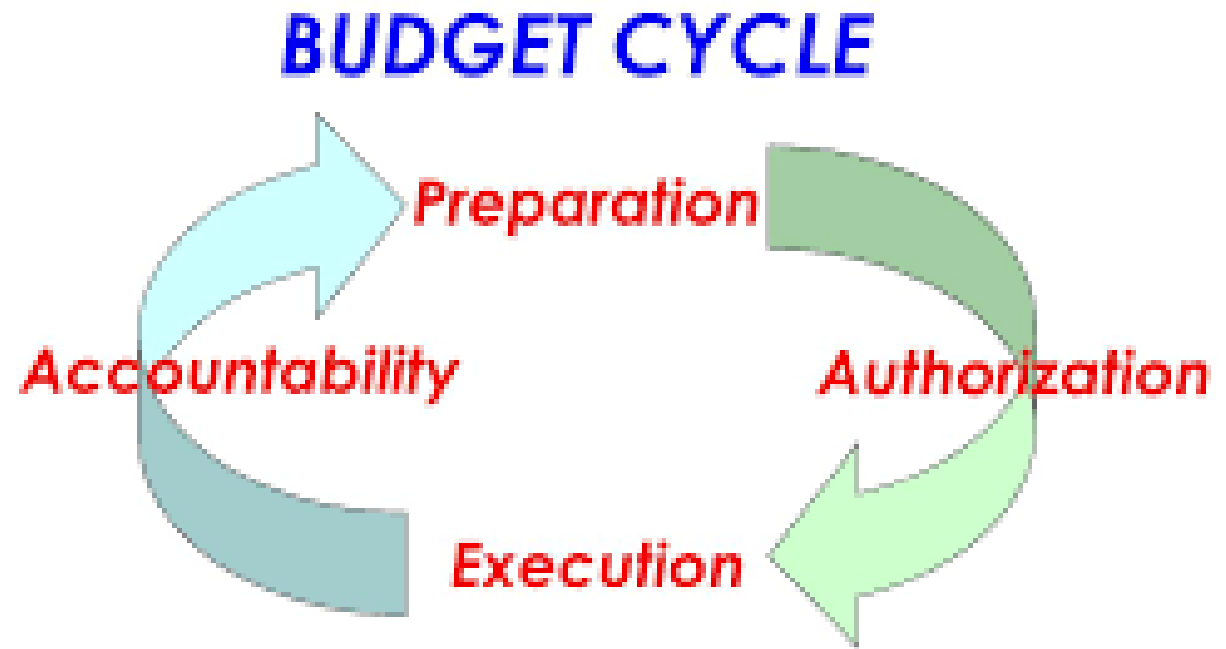
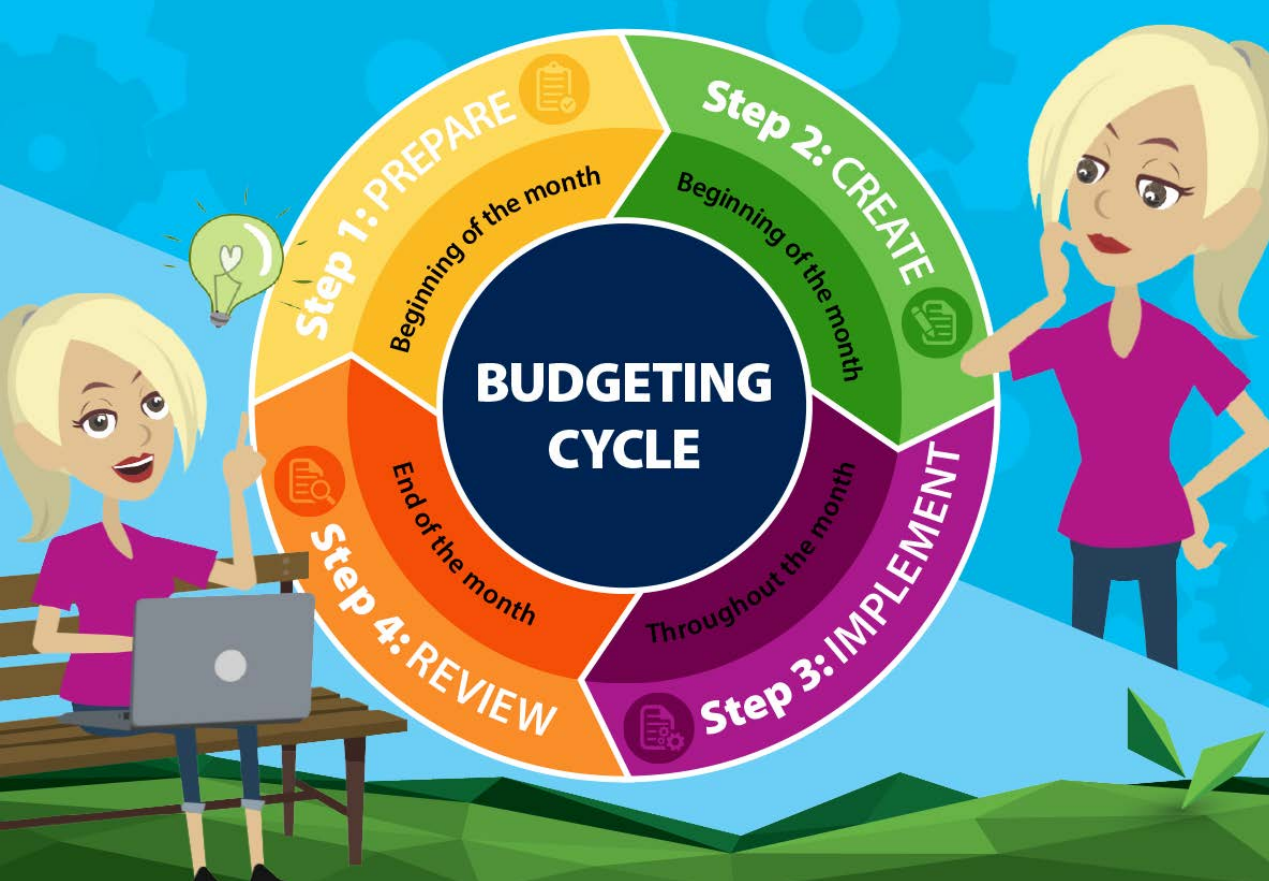


Inflation compared to rate increases



WHAT ELSE IS THERE????

- **Property and Liability Insurance**
- **Additional or Improved resident services**
- **Utilities**
- **Wage Pressures**
 - **Labor Shortage = more competition for fewer workers**
 - **Health Insurance and other benefits**



BUDGET WORK ONGOING



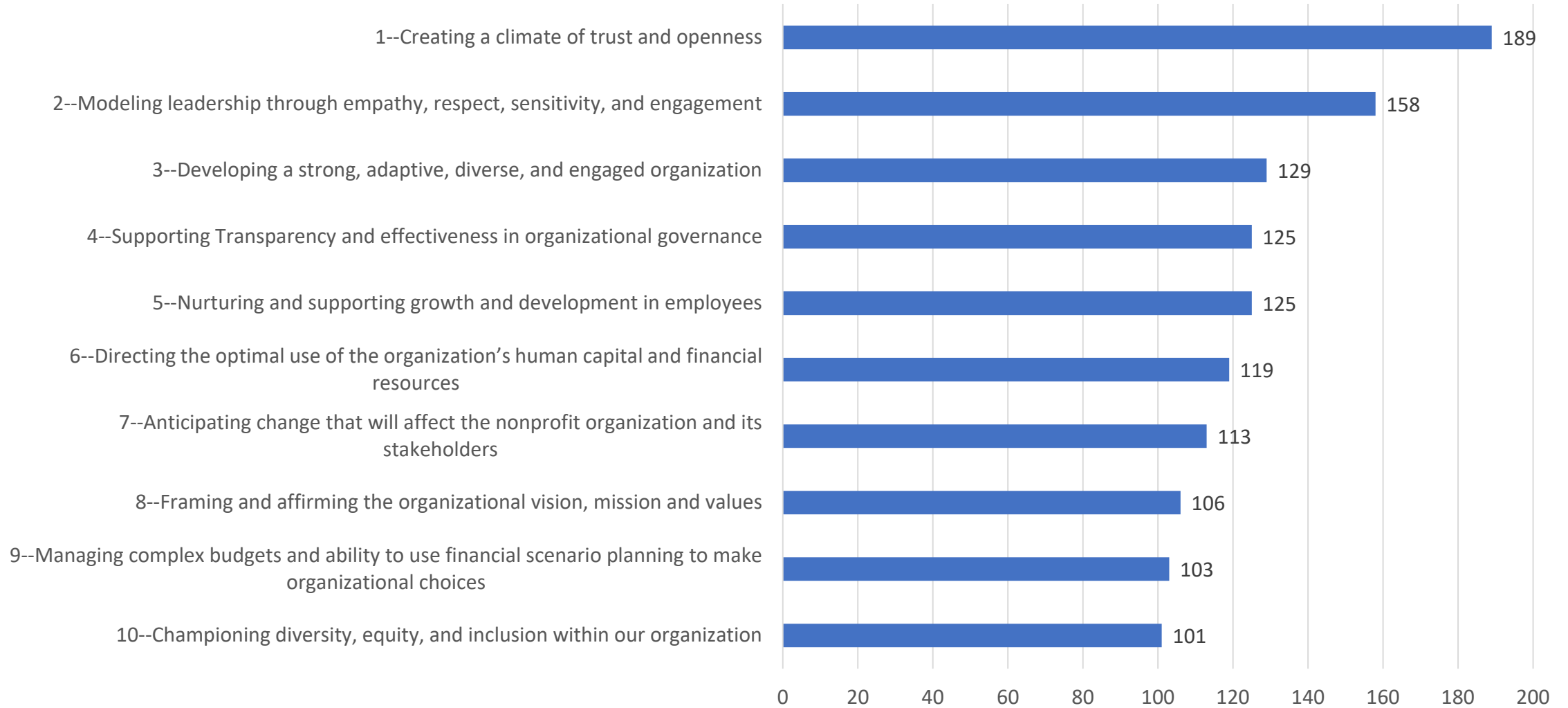
CEO Search Update |



Survey Results:

Total Respondents:	228
Board	6
Staff	39
Residents	183

Description	Board	Staff 1-4 years (21)	Staff 5-10 years (13)	Staff 10+ Years (5)	Residents 1-4 years (111)	Residents 5-10 years (64)	Residents 10+ years (8)	Total Respondents	Rank
Creating a climate of trust and openness	4	17	11	5	92	52	8	189	1
Modeling leadership through empathy, respect, sensitivity, and engagement	3	13	8	4	81	42	7	158	2
Developing a strong, adaptive, diverse, and engaged organization	5	15	7	2	61	34	5	129	3
Supporting Transparency and effectiveness in organizational governance	2	8	7	1	66	37	5	126	4
Nurturing and supporting growth and development in employees	3	15	8	4	59	32	4	125	5
Directing the optimal use of the organization's human capital and financial resources	2	8	6	4	59	36	4	119	6
Anticipating change that will affect the nonprofit organization and its stakeholders	4	10	8	4	46	35	6	113	7
Framing and affirming the organizational vision, mission and values	4	11	4	4	58	20	5	106	8
Managing complex budgets and ability to use financial scenario planning to make organizational choices	1	11	6	1	52	28	4	103	9
Championing diversity, equity, and inclusion within our organization	1	12	6	2	49	27	4	101	10
Creating strategies for results based on thoughtful analysis	3	9	8	3	47	25	1	96	11
Speaking authentically with a strong, convincing and honest voice	0	9	7	4	49	24	3	96	12
Listening to diverse voices	0	11	5	2	47	27	2	94	13
Negotiating to successfully resolve conflict	1	8	6	2	44	26	2	89	14
Understanding the complex dynamics at play in the environment	1	13	4	2	35	26	2	83	15



■ Total Respondents