

Rose Villa Resident Forum

Tuesday, November 14, 2023

Moment of Silence

Land Acknowledgement Statement: Rose Villa recognizes that our community stands on the ancestral lands of the Clackamas Chinookan people of the Willamette waterway, who, after forced removal, became part of the Confederated Tribes of Grand Ronde under the Willamette Valley Treaty, 1855. We honor them, and the environment that has been their home for many thousands of years. We respect their cultures and their deep knowledge of how to live with the natural world. We recognize the resilience of these people, past and present. Today, they continue to maintain strong connections to their ancestral homelands. We commit ourselves to learning more about our American Indian neighbors and building meaningful relationships with them.

We expect this statement to change and grow as we learn more.

Employee Anniversaries

Celebrating **ONE YEAR** with Rose Villa:

- Oi Wood, EVS Tech, Environmental Services
- John Wade, Courtesy Services Supervisor

Celebrating **TEN YEARS** with Rose Villa:

- José Reyes, Lead Line Cook, Food & Beverage
- Roman Roman, RN, Madrona Grove

Welcome New Employees

- Chelsey Petek, Driver, Courtesy Services
- Gabe Scherer, Maintenance Tech, Facilities
- Austin Schebert, Maintenance Tech, Facilities

Welcome New Residents

Kathrine Klein moved into Pocket Cottage #3036 on November 2, from Portland, OR.

Hobbies & Interests: Snowshoeing, hiking, cultural arts, gardening, yoga, walking, mah jongg, Oregon Symphony, Broadway shows.

Former Occupation: PPS Teacher

Her phone number is (503) 652-3163

Announcements

We'd like to recognize our **Rose Villa Inc., Board Members** who are here today. Please welcome Eleanore Hunter, Susan Nestor, Cindy Brown, and Steve Morris. Wade Clowes is joining us via Zoom.

Please welcome **Jan Wainscott with an update** from the Portland Alzheimer's Walk.

Since 2006, Rose Villa has supported the Alzheimer's Association in the fight to end dementia. Our Rose Villa Team outdid itself this year. We surpassed our goal of \$9,000 and reached \$10,161! That put us in third place for local groups raising donations, which is a first for the Rose Villa Team.

The Rose Villa Team is 130+ donors that include residents, staff, relatives, and friends. Thanks to Rose Villa for providing transportation and our wonderful driver, Devin, for getting our 11 walkers to and from the Portland Alzheimer's Walk at the Oregon Zoo. Thank you to the 28 folks who met at our Promise Garden for the campus walk honoring those who have passed from or are living with dementia, for caregivers, and for support in global research.

We will do this again next year, so please save donating to the Alzheimer's Association until September when you can do it here by joining your Rose Villa Team. Let's raise even more for this worthy cause in 2024!

The Resident Council would like to remind you that the Residents Association Annual Meeting will be held on Thursday, November 16, at 3:00 PM in the Performing Arts Center, followed by Happy Hour in the Club Room at 4:00 PM.

Nancy Barrett-Dennehy shared a message about this year's UCF Banquets. See information in Upcoming Events below.

Beth Knoll showed a sneak peek of the "new and improved" Touchtown. The new design will roll out on December 4.

Please welcome **Judy Francis** with a message about the Employee Holiday Gift Fund and a poem with the names of all the staff who will benefit from the fund.

CEO Search Update from Eleanore Hunter. The update is included in the printed Notes.

Q & A

Q1. Can we get an update on Rosebud? How many children are enrolled? Is the preschool open five days a week? Are operations funded for three years?

- A. Right now, we are doing a big push to ramp up enrollment for January 2024, and then we will be doing another big push to ramp up enrollment for Fall of 2024. Because of that, I am going to share with you where enrollment stands for January 2024.

Toddler Room: We currently have 10 families enrolled for January 2024 with attendance on any given day ranging from 6-8 children. Max capacity is 10 children per day.

Preschool Room: We currently have 10 families enrolled for January 2024 with attendance on any given day ranging from 7-9 children. We are at or just above our daily max capacity with our current teaching staff. We are actively recruiting for an additional teacher so that we can expand our capacity to a maximum of 16 children per day.

Funding for Rosebud is currently coming out of Rose Villa reserves. The original financial model projected losses for the first 2-3 years as we work to increase enrollment. Once we reach full enrollment, which was projected at three years, Rosebud is expected to be a revenue generator for Rose Villa. As with all departments, we review financial reports regularly. To date, our start was slightly slower than anticipated, but enrollment continues to increase, and our projections still seem reasonable.

Q2. When will the Phase 3 landscape contractor do the warranty replacement of dead plants?

- A. Rose Villa is negotiating a cash settlement from Bremik for the outstanding Phase 3 landscaping work that includes replacing dead plant material. We intend to replace the plants with our own staff or contractors when seasonally appropriate.

Q3. When will snow guards be installed on the CAB and Garden Grove roofs?

A. This work has been contracted for and we anticipate it will be completed before the end of the year.

Q4. Does the free transportation to the Park St. MAX station offer include weekends? I recently inquired about it around 1:00 pm on a Sunday and was told that it was only offered on weekdays.

A. Thank you for the opportunity to clarify this! Off-campus transportation is limited to weekdays as noted in the Resident Handbook and on Touchtown, except for planned trips or the scheduled church service trips. We do request at least 24 hours' advance notice for all off-campus rides. The more notice, the better!

Having said that, if we have an opportunity to provide a ride to a nearby location that does not impact our on-campus services, especially to the MAX, we will do everything we can to accommodate the request. Since we are more slimly staffed on the weekends, this might not be something we can always accommodate on the spur of the moment. But it is always fine to call and ask!

Q5. Can Rose Villa create a car washing station somewhere on campus?

A. The short answer is "No." Washing one's car in a driveway or other such space is no longer considered to be good practice because of the environmental ramifications. Commercial car washes make more efficient use of water and can properly process the sudsy grimy water so as not to pollute water ways.

Water usage is the biggest environmental impact of car washing; commercial car washes use high-pressure water nozzles that use water efficiently, and they recycle the wastewater that is collected in drains instead of letting all the dirt, oil, exhaust fume residue, and soap chemicals get washed into storm drains and into our region's streams, lakes, and waterways, where they can harm wildlife and destroy sensitive ecosystems. (Information from King County Hazardous Waste and from the Environmental Protection Agency.)

2024 Budget Presentation attached.

Q&A from the floor

Q7. Can we bring back Open Mic Night?

A. The new organizers are holding Open Mic Night in a place where there are food trucks and a coffee house. They let Grey Davis know that they are not interested in returning to Rose Villa at this time.

Q8. The back door that faces the Tranquility Garden is really unwieldy to use and you can't use your fob and hit the "open" button at the same time. Plus, we need an awning over that door. Can the door be fixed and an awning installed?

A. We are aware of the issues with that door. We've replaced the old mechanism, and now the door opens too fast. We'll be working on that and hope to solve the problems. As for the awning, that's something to take into consideration. Thanks for the suggestion!

Q9. Will the Resident Directory on the new Touchtown cross reference the cubby locations?

A. We will be posting the cubby location list in two places, one under the new Reception/RSC icon, and one on the "landing page" of the Resident Directory. Residents are also welcome to add their cubby location to their profiles.

Q10. When talking about Wi-Fi, you mentioned that only a few years ago, each household averaged about two devices. Now each household averages seven. What ARE those devices?

A. There are many: smart TVs, cell phones, tablets, computers, smart watches, hearing aids, smart speakers, Bluetooth devices, thermostats, CPAP devices ... The list goes on.

Budget-related questions

Q11. What is "debt service" and why does it come out of our monthly occupancy fees instead of the initial entrance fees?

A. Great question! "Debt service" is a fancy term for the interest and principal payments we make on the funds borrowed for Phases 1, 2, and 3. It's kind of like a

mortgage payment. The best model is to use a consistent source of income, which is the monthly occupancy fees, and not one that may fluctuate, like the entrance fees. This is the successful model we've built Rose Villa on.

Q12. When will we pay off our debt service?

A. About 25 years! This is very much like the mortgage on a house.

Q13. Where do the entrance fees go?

A. The entrance fees go into Rose Villa's savings and are used for capital expenditures.

Q14. What is considered a "capital expense?"

A. An improvement or piece of equipment that is \$2,500.00 or more is considered a capital expense. That's a relatively low threshold; we try to keep the monthly fees low, so we don't use them for capital expenses, but use the entrance fees instead. These are typically things like roofs, renovations of apartments, sidewalk, and concrete work, etc.

Q15. I expected a larger number for payroll expenses. Were employees' raises taken into account?

A. The payroll was impacted by reorganization of many departments. We budgeted for an average of 4% merit increases, and there is a contingency for market adjustments as wages increase. Note that the unemployment rate is getting better ... except for service and nursing industries. Those areas are still seeing huge pressures.

Q16. Were staff salaries impacted?

A. No. The hard work we did in reorganizing departments is allowing us to use our resources as wisely as possible.

Upcoming Events

Oaks Bottom Birding Trip – Wednesday, November 15, 8:00 AM – 11:00 AM

Hawks, quail, pintails, mallards, coots, woodpeckers, kestrels, and widgeons are just the start of the list of birds that one might encounter in Oaks Bottom. Scores of great blue herons are found in the area because of its proximity to one of the rookeries on Ross Island. Transportation will cost \$10.

Brain Rules for Aging Well – Wednesday, November 15, 1:00 – 3:00 PM in the Rec Room
A discussion of the book "Brain Rules for Aging Well: Principles for Staying Vital, Happy, and Sharp" by John Medina, led by Dr. Brenda Marks. Limit of 20 people. Sign up on Touchtown or by calling ext. 3289.

Drumming Circle - Wednesday, November 15, at 2:30 PM in the PAC North

Work on your rhythm with instructor Steven Skolnik! No sign-up necessary. Just show up! Bring a percussive instrument or borrow one of his.

Classical Club – Thursdays, November 16, and December 7, at 1:00 PM in the Tranquility Room

Join classical radio host Terry Ross for an hour of expertly curated classical music!

Residents Association Annual Meeting and Happy Hour – Thursday, November 16, at 3:00 PM in the PAC and on Zoom, then 4:00 PM in the Club Room

Join the Residents Association for their annual meeting, followed by Happy Hour. This will replace Wednesday's weekly Happy Hour for this week only. See flyer for details.

Piano Concert – Friday, November 17, at 4:00 PM in the PAC

Ensemble Boulanger will perform their program "From Paris to Chicago," which features songs, piano solos, and piano duets by turn of the century French and American women, including Cécile Chaminade, Amy Beach, and Florence Price.

Guide Dogs for the Blind Graduation Ceremony – Saturday, November 18, 12:30 PM, Bus Trip

See Guide Dogs for the Blind's mission in action! Celebrate these amazing dogs with clients, volunteers, donors, and staff. Sign up on Touchtown under the Calendar icon or by calling ext. 3289. Spots are limited. Transportation will cost \$10.

Hollywood Ukulele Group Performance - Saturday, November 18, at 5:00 PM in the PAC

Enjoy 45 minutes of ukulele music and singing to benefit local school music programs. Tips are encouraged!

Photography Club Special Presentation - Tuesday, November 21, at 3:00 PM
in the PAC

Ed and Lisa McFarlane will share photos from their trip to the Galapagos Islands. This event replaces the monthly meeting on the second Tuesday of the month.

Meet the Staff! – Monday, November 27, at 1:00 PM in the PAC – Cheryl Franceschi
You know Cheryl is the Foundation Director, but come find out more about this fascinating, funny, smart person! Ask her about her MAD BARTENDING SKILLS.

Pop Up Shops! November 24 – December 16 in SEEDS Corner Gathering Space
The Pop Up shops return just in time for your holiday shopping! Swing by SEEDS to buy unique gifts for everyone on your list. Proceeds benefit the Foundation.

Lance Rhoades Presents *2001: A Space Odyssey* - Monday, November 27, at 4:00 PM
in the PAC

Stanley Kubrick's epic science fiction masterpiece turns 55 years old this year. Since its debut, the film's complexities and mysteries have intrigued and baffled moviegoers. In this anniversary celebration, film historian Lance Rhoades will discuss some of the many ways in which *2001* engages profound questions about technology and of mankind's place in the universe.

Clinic Services Learning Session - Wednesday, November 29, at 10:00 AM in the PAC
and on Zoom

Please join Rose Villa's Clinic Team to learn about the services offered in or through the Rose Villa Clinic. We will talk about services that are offered at no additional charge, as well as services that come with a fee. We will also provide an overview of the outside providers who currently provide services through the Rose Villa Clinic and share information about new services we are working to bring to the Rose Villa community.

Holiday Lighting Ceremony - Wednesday, November 29, from 4:00 - 5:00 PM on Main
Street and in the Harvest Grill Garage

Grab a cup of hot chocolate (spiked or regular) and enjoy festive holiday tunes from "Mozart and Haydn Ride Again," a multi-instrumentalist duo that includes Will Steele, who played bagpipes for the Madrona Grove closing ceremony (no bagpipes this time—probably). Main Street tree lights will be turned on at 4:30 PM.

50s Film Series – Saturday, December 2, at 2:00 PM in the PAC North

The final film, *Some Like It Hot*, has been rescheduled to December 2. Resident and Film Professor Ken Nolley will preface the film and follow up with a discussion afterward.

Let's Celebrate ReadyForce - Monday, December 4, at 2:00 PM in the PAC
Come learn what ReadyForce has planned for 2024 and how you can get involved as a ReadyForce Volunteer. Wine and Cheese by Harvest Grill.

Lance Rhoades presents *Oliver!* at 55 Years - Monday, December 4,
at 4:00 PM on Zoom

The Best Picture Oscar-winning musical, inspired by Charles Dickens' classic *Oliver Twist*, turned 55 years old this year. Filled with memorable characters such as The Artful Dodger, Mr. Bumble, Bill Sikes, and Fagin, and equally memorable songs, including “Food, Glorious Food,” “Consider Yourself,” and “Who Will Buy?” *Oliver!* is the hard-luck story of an orphaned boy in early-nineteenth-century London whose dream of finding love and happiness in the world colorfully brought to screen by director Carol Reed and the songs of Lionel Bart.

Campus-wide Holiday Party - Wednesday, December 6, in the PAC, South Main Lobby, and Club Room

Food & Beverage will provide food and drink in the Lobby and Club Room all day long. Future Residents will join in the afternoon. Make some new friends and eat delicious food! Flyer with details to come.

United Christian Fellowship Annual Banquet and Choir Concerts - Thursday, December 7, and Friday, December 8

The UCF wants to bring everyone together to celebrate the holiday season. Dinner will be followed by performances by Clackamas High School and Milwaukie High School choirs in the PAC. Details to come in a flyer.

***White Christmas* Screening with Madrona Grove Residents**

Friday, December 8, at 2:00 PM in the PAC

Watch the classic holiday film with your Madrona Grove neighbors. Popcorn will be provided.

Portland Baroque Orchestra presents Handel's *Messiah* –

Saturday, December 9, 6:30 PM, Bus Trip

Rejoice! This beloved holiday tradition returns featuring Handel's complete oratorio. Discover why the *Messiah* is one of the most performed works in history and experience it as it was meant to be heard performed on period instruments. Buy your tickets here (and soon!): <https://pbo.org/concerts-events/handels-messiah/> Transportation will cost \$10.00. Sign up by calling ext. 3289 by Friday, December 1.

Holiday Singalong with Angel Ocasio - Wednesday, December 13,
at 6:00 PM in the PAC

The Rose Festival's own Clown Prince returns to entertain you with his engaging holiday tunes!

Stumptown Saxes Performance - Saturday, December 16, at 2:00 PM
in the PAC North

Mark Ortloff returns with saxophone-playing friends bring you a jazzy holiday set.

Pink Martini Home(town) for the Holidays with the Oregon Symphony, Thursday,
December 21, 6:30 PM, Bus Trip

Join your Oregon Symphony for a festive evening with Pink Martini! Featuring a mix of classic Christmas, Hanukkah, and New Year's songs, and Pink Martini's signature blend of jazz, classical, and pop music, this is the perfect way to celebrate a very Portland Christmas. Transportation will cost \$10. Sign up by calling ext. 3289. Buy your tickets soon! For tickets and more information, visit: <https://tickets.orsymphony.org/5650/5671>

Sunday Suppers – Sunday evenings in the Rec Room

To sign up to volunteer and/or dine, use the link listed on RVillagers.org:

<https://rvillagers.org/community-wide/sunday-suppers/> or call Susan Hyne at x3057. Sign up by the Friday before each Sunday.

Monday Night Movies – Mondays at 6:30 PM in the PAC

November's weekly movies will center around DEIA theme of Native American Heritage. December's DEIA theme is Jewish Heritage. Both months will have some seasonal favorites Popcorn is provided weekly. **BRING YOUR OWN BOWL.** Feedback is always welcome; email Grey Davis at gdavis@rosevilla.org with any suggestions or concerns. See flyer for details.

The next **Resident Forum** is on **Tuesday, December 19**, at 2:30 PM in the PAC and on Zoom.

CEO Search Committee Update

November 14, 2023

As we have been doing since July, the CEO Search Committee continues to refine and define the CEO Search Process.

To date, 338 individuals have been “sourced,” 271 have the criteria we are seeking, 35 have expressed interest. Of those 35, 15 were contacted and eight have been selected.

The Committee met on November 14 with three main agenda items:

1. We discussed a list of the top fifteen potential candidates with eight selected to advance by our consultant James Munn of CLA.
2. We refined the draft schedule of the on-campus visits for the two finalists to take place in early January.
3. We reviewed the Board Priorities, which went through a thorough process involving both written and in-person feedback from all RVI Board members and the three members of the Small Management Team.

The calendar of meetings and interviews we have set so far is:

November 24 – James will send background and interview materials on the eight selected candidates for the Search Committee to review.

November 28 – The Search Committee will meet with James via Zoom for two hours to review the eight selected candidates and determine the four candidates who will advance to the interview stage.

December 5 and 6 – The Search Committee will interview the four semi-finalist candidates. There will be two 90-minute zoom interviews each day. A scoring rubric will be used for each candidate, and the same set of scripted questions will be asked of each candidate.

December 7 – The Committee will debrief with James and determine the two final candidates to be recommended to RVI Board.

December 15 – The full Search Committee and the full RVI board will have a collaborative 2-hour meeting with as many who can attend as possible to discuss the four semi-finalist candidates and determine the two recommended finalists. At the conclusion of this meeting, the work of the CEO Search Committee will be complete and the RVI Board takes over the final steps of the search process.

Interviews for the final candidates will be scheduled in the first two weeks of January, and details of the on-campus schedule are still being decided. We wish to clarify and correct a possible misunderstanding of the following statement that appeared in the November issue of *Rose Villa Views*: “Help the Council talk to CEO candidates about our community by signing up for the Council-supported Let’s Talk event.”

As stated above, details of the on-campus schedule are still being determined by the CEO Search Committee and the Board. As of today, the tentative schedule does allot time for the candidates to have a meet-and-greet - not an interview, not a presentation - with members of the Resident Council. However, there are many weeks before the January on-campus interviews, and things may change between now and then. The CEO Search Committee will make recommendations, and the Board will make the final decisions on the interview schedule.

Here are two comments that the CEO Search Committee received in the past two weeks.

COMMENT #1

I have a friend who was involved in hiring two different CEOs at a local CCRC. She was the Vice Chair of the Board.

She said they made a mistake in hiring the first CEO, thinking the priority was that the candidates needed to have a lot of experience in running a senior living community. Turns out, that was a mistake.

The next time they hired a CEO, that person had no experience in senior living but had excellent financial skills which turned out to be critical to their success as a CEO. Of course, people skills were just as critical.

She said they learned a lot about the people skills of the candidates by talking to the staff.

COMMENT #2

I am so impressed by the openness and transparency of the CEO search committee. I feel I understand the process and stages because of their twice monthly communication.

I also appreciate the regular offer to consider any and all questions from any and all residents.



2024

BUDGET

ROSE
VILLA

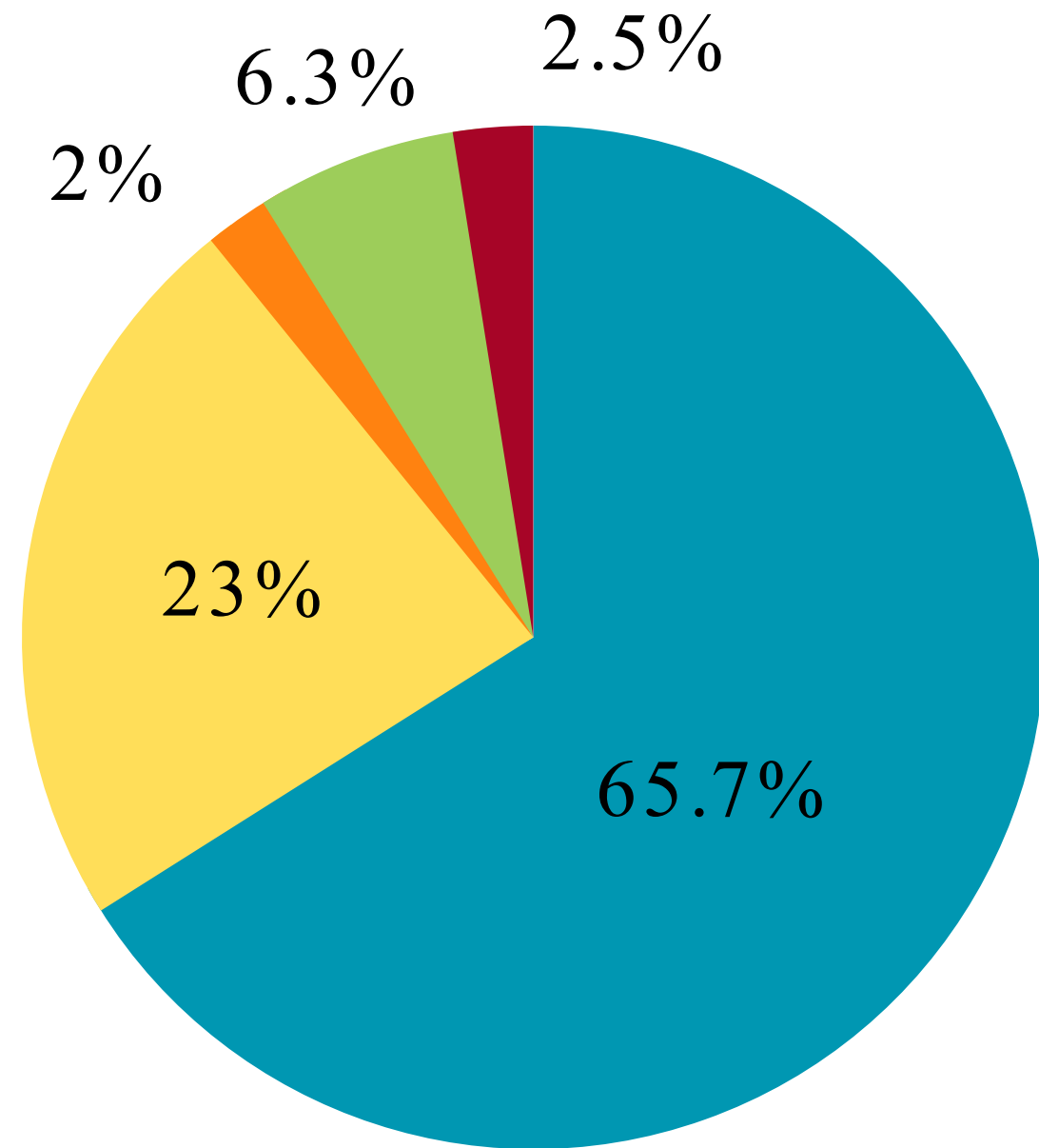
2024

BUDGET



2023 PROJECTED REVENUES

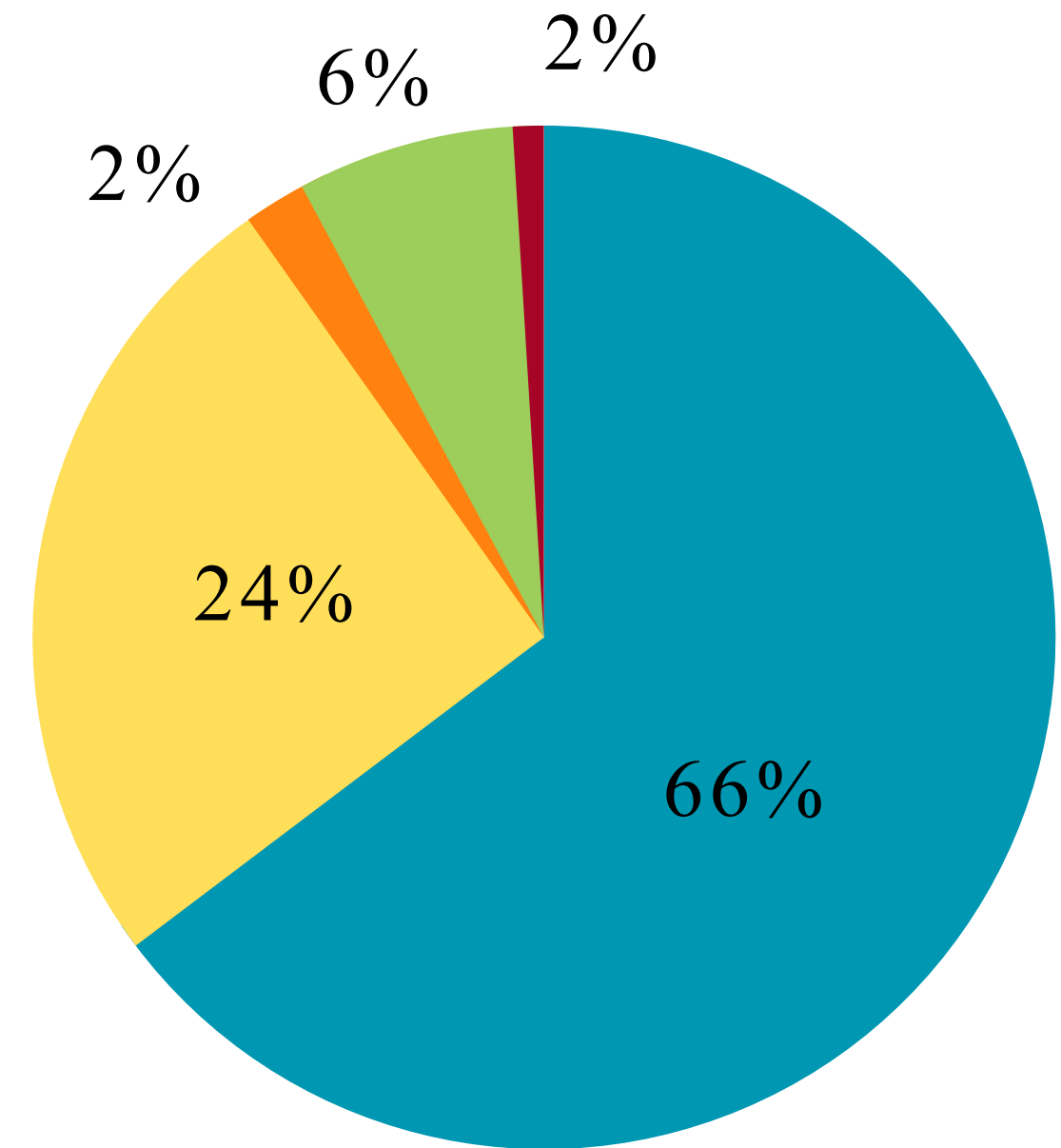
\$19.1 MILLION



RESIDENTS - IL
RESIDENTS - ALL OTHER

2023 BUDGETED REVENUES

\$19.1 MILLION



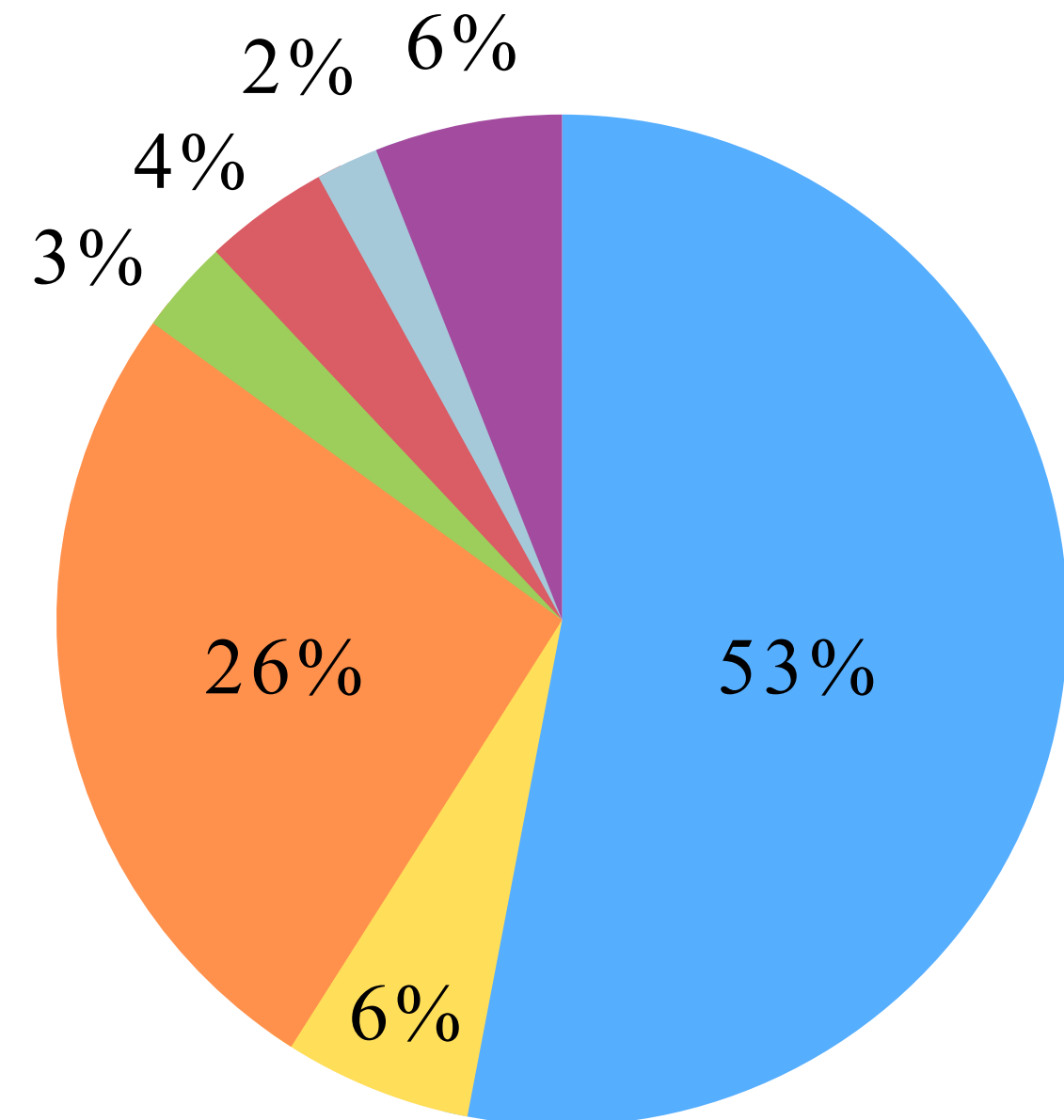
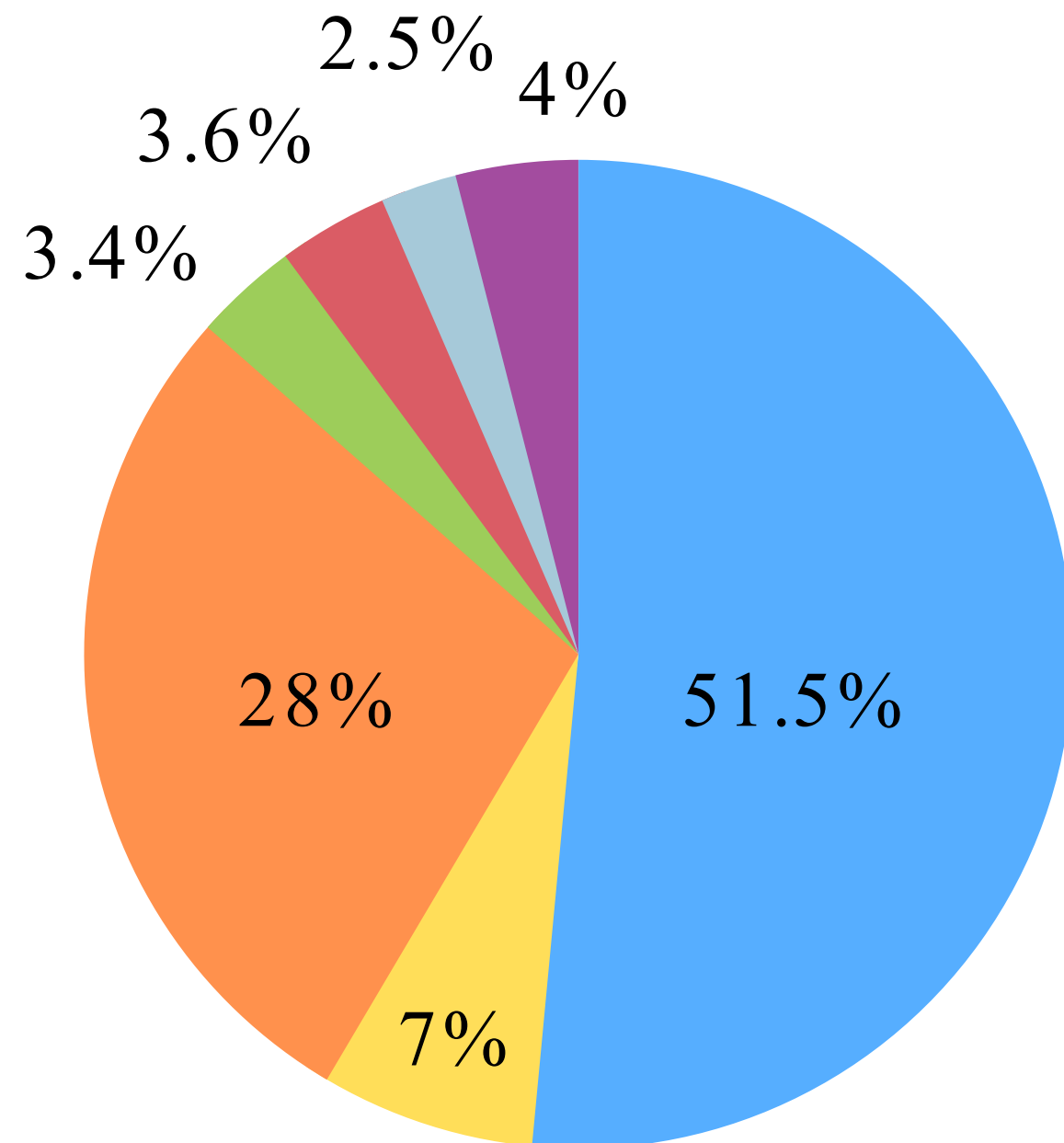
RESIDENTS - MG
RESIDENTS - AVENCIA
INVESTMENT & OTHER INCOME

2023 PROJECTED EXPENSES

\$19.6 MILLION

2023 BUDGETED EXPENSES

\$19.8 MILLION



BUDGET GOALS

Short Term:

Provide Services that make sense for the community as a whole

- What have we learned from listening sessions and work groups?

Cover operating costs with adequate revenues

- Monthly fees are used for monthly expenses including debt service

Long Term:

Consider long term impact of this year's decisions - manage risk

- Impact on actuarial report and bond covenants

Ensure resources for future needs

- Additional capital expense costs? Resiliency planning?

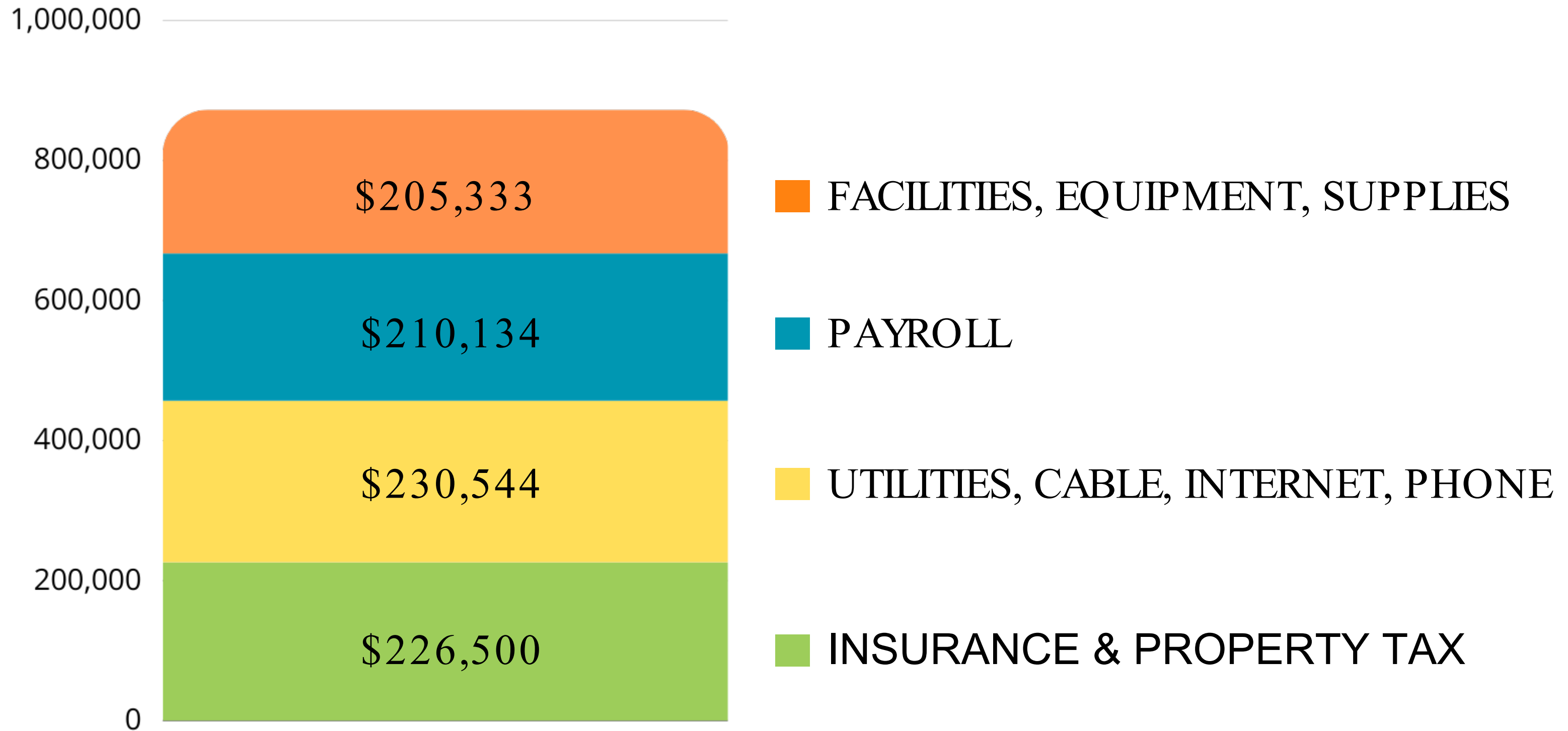
2024 MAJOR CHANGES

- Return to 7-day staffing of Clinic
 - Add Social Worker (30 hours/week)
 - Add Wellness Assistant (30 hours/week)
 - Maintain overnight security support
 - Allocate additional dollars for ongoing/preventative maintenance
-

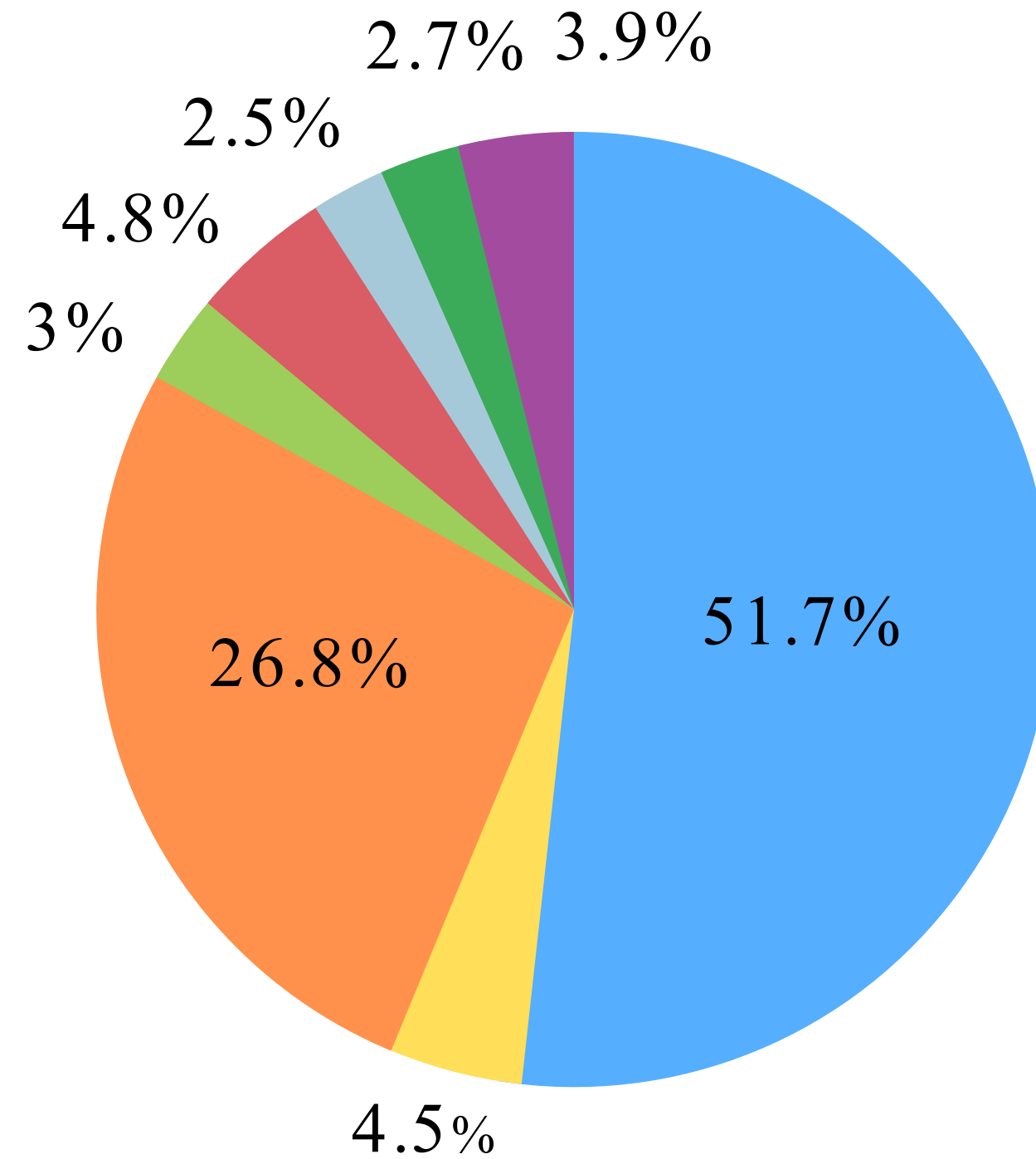
- Reorganization of multiple departments
 - Review employee benefit package
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Every decision strengthens Rose Villa now and in the future.

2024 MAJOR BUDGET IMPACTS



2024 BUDGETED EXPENSES \$20.8 MILLION



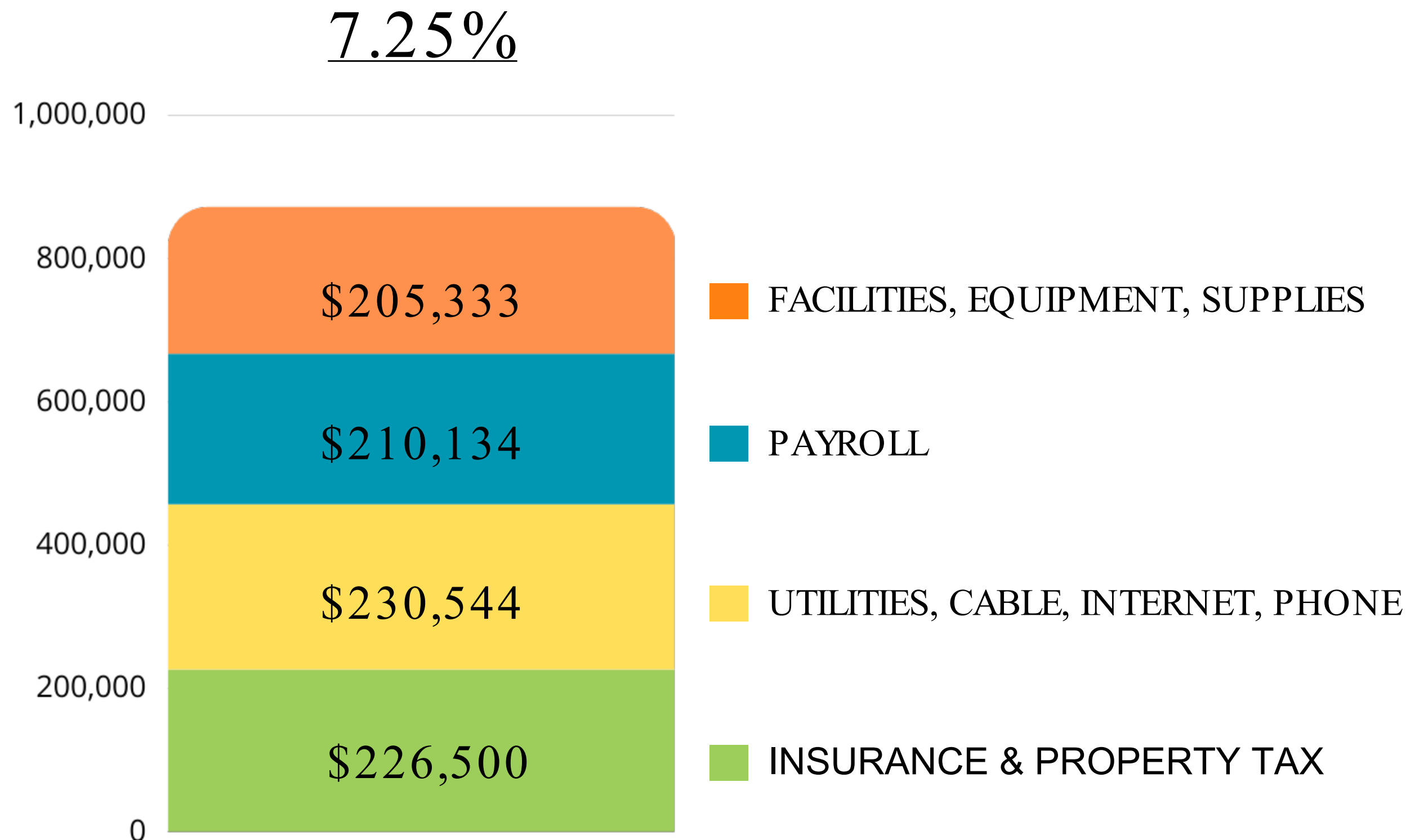
- PAYROLL
- UTILITIES
- INTEREST & PRINCIPAL
- FACILITIES & VEHICLES
- PROPERTY TAX & INSURANCE
- FOOD COST
- CABLE, WIFI, TELEPHONE
- ALL OTHER

2024 FEE INCREASES

Rate/Fee	2024 Change
IL Occupancy Rate	8.0% Increase
MG Daily Rate	8.0% Increase
Avenca Fees	8.5% Increase
Parking	3% Increase
Additional Fees outlined in Resident Charge List	Various, individually reviewed

No increase for Building Ops, Grounds, and IT Services

COMPONENTS OF 8% INCREASE



.75%

EVERYTHING ELSE

- FOOD
- PROFESSIONAL FEES
- MARKETING
- OFFICE EXPENSE
- EMPLOYEE TRAINING
- RESIDENT ACTIVITIES
- AND MORE...