Rose Villa Resident Forum

Tuesday, December 19, 2023

Moment of Silence

Land Acknowledgement Statement

Rose Villa recognizes that our community stands on the ancestral lands of the Clackamas Chinookan people of the Willamette waterway, who, after forced removal, became part of the Confederated Tribes of Grand Ronde under the Willamette Valley Treaty, 1855. We honor them, and the environment that has been their home for many thousands of years. We respect their cultures and their deep knowledge of how to live with the natural world. We recognize the resilience of these people, past and present. Today, they continue to maintain strong connections to their ancestral homelands. We commit ourselves to learning more about our American Indian neighbors and building meaningful relationships with them.

We expect this statement to change and grow as we learn more.

Employee Anniversaries

Celebrating ONE YEAR with Rose Villa:

• Jennifer Loring, Director of Early Education and Intergenerational Programming

Celebrating FIVE YEARS with Rose Villa:

• Ashley Nickell, Madrona Grove Cook, Food & Beverage

Welcome New Employees

- Natasha Willcox, Groundskeeper II, Facilities
- David Gosser, Grounds Supervisor, Facilities
- Not new employees, but we are pleased to recognize Chelsey Petek becoming our Transportation Coordinator and Hailey MacDonald as our new Environmental Services Manager. Please congratulate them when you see them!

Announcements

We'd like to invite any **Rose Villa Inc., Board Members** who are here today to please stand and be recognized.

Please welcome **Don Lehman** to thank the 2023 RVF Board members and introduce the new Board members for 2024: Bob Sack, Molly Holsapple, and Paula Wiiken.

Treasure House update: The Treasure House presented RVF and RVI with checks for \$14,000 each.

The **Health Services** team is inviting you to the Performing Arts Center on Thursday, January 4, 2024, at 12:00 PM for an informational session. We are excited to partner with **Independence Rehab**, an outpatient rehabilitation provider who will be joining our community and offering services to all Rose Villa residents starting January 2024. Join us and learn more about their services!

Please welcome **Judy Francis** with a message about the Employee Holiday Gift Fund. The Committee is pleased and proud to report that Rose Villa residents and the families of some residents at Madrona Grove said "*thank you*" to Rose Villa employees for what they do for all of us by **generously contributing a whopping \$198,719 to the Employee Holiday Gift Fund for the year 2023 - \$44,477 more than last year and a record high for Rose Villa!**

CEO Search Update from Eleanore Hunter. The update will be included in the printed Notes.

Glenn Rodriguez, RVI Board Chair, thanked the CEO Search Committee for their excellent work, and announced the slate of officers for the 2024 Board of Directors.

The next **Resident Forum** is on Tuesday, January 16, 2024, at 2:30pm in the PAC and on Zoom.

<u>Q & A</u>

Q1. We received a statement from a group of 19 residents restating the desire for a dog park, and specifically asking for a new dog park within the next six months.

A. As part of the strategic planning process, creating a new campus master plan will be the responsibility of the new CEO. We will not make any significant changes or investments in new amenities or spaces until our new CEO is on board and can thoughtfully engage in this decision-making process. As has been shared at other forums, we would like residents to help us in this process by defining what having a "dog park" means to them. If we were to make improvements to our existing off-leash area, or relocate it somehow, what are your priorities? Is it just an off-leash area? Does it need to be accessible for people using walkers and wheelchairs? Does it need to have a wash station? Does it need to be flat?

Is there a maximum dollar amount that residents think should be spent on this, and if creating a dog park exceeds that cap, what should we do? When it comes to amenities, it is really helpful for residents to think about how much the amenity is worth to them; that can help us set priorities as a community.

Q2. I've been hearing many speculations about Rose Villa's insurance and, rather than try to research it myself, hereby pass the buck.

Could you give details on Rose Villa's landlord insurance (or whatever is it called)? Who writes our policy and what are they rated? What are its provisions for quick rebuilding in the event of a major catastrophe, and/or any provisions for reimbursing residents during reconstruction? Those among us who are landlords ourselves carry landlord insurance, and usually opt to have policy riders which reimburse tenants a certain amount for alternative housing, or reimbursement of property losses. Does Rose Villa's policy contain such provisions? What happens if Rose Villa does not rebuild?

We know that we residents are required to carry renter's insurance. What steps are taken to verify that each resident maintains this insurance? Thank you!

A. I'd like to begin by saying that this answer is specifically focused on independent living residents.

Rose Villa carries property insurance and DIC insurance (difference in conditions) for the entire campus. Our property insurance also contains a loss of business income clause. These policies are through Nationwide Insurance, which has a financial rating of A+ (Superior) XV.

I thought you might be interested to know that we also carry the following insurances: Business Auto, Inland Marine, Cyber Liability, General Liability, Commercial Crime Liability, Professional Liability, Employment Practices Liability, Directors & Officers Liability, Excess (or Umbrella) Liability, and Workers Compensation Insurance.

When damage to a building or a resident's home occurs, it is always our goal to rebuild and repair as quickly as possible. This benefits both the specific residents impacted and the Rose Villa community as a whole. We must work through the appropriate process, which includes working with our insurance agent(s), adjustors, and contractors, so the timeline for repair is not entirely within our control.

Section 11 of the Residency and Care Agreement touches on damage to individual homes and the larger community of Rose Villa. If damage occurs or buildings are destroyed, you may need to vacate your home so that we can make repairs. We will do our best to find suitable alternative housing, but we can't guarantee that temporary accommodations will be located near Rose Villa or near any other Rose Villa residents.

It's important to be aware that you as the resident are financially responsible for relocating your personal items if necessary. We are happy to support you by referring a moving company and assisting with coordinating your move if you would like that.

It is also important to be aware that Rose Villa's insurance policies apply to property owned by Rose Villa and do not cover resident furnishings or residentowned property. For this reason, residents are required to carry renter or tenant coverage. We also encourage you to speak with your insurance agent about whether or not a liability insurance policy makes sense for you.

Rose Villa does not currently require residents to provide proof of insurance.

Q3. Falls are the #1 cause of injury among seniors. Outside Schroeder Lofts on the wooden walkways (facing east) are signs reading "Caution slippery when wet or icy!" Even with caution, these signs don't prevent falls. Those who walk dogs early or late don't have the benefit of dirt scattered to help this issue. Also, there are no handrails. Would it be possible to install traction strips on the walkways to make these areas safer? Thank you.

A. Anti-slip strips have been installed.

Q4. With all the current problems, costs, and environmental concerns about the Red Buckets, has Rose Villa considered installing in-sink disposals in our kitchens and getting rid of the red buckets? It would seem that the environmental concerns are small compared to all the current problems and costs associated with maintaining the current system.

A. This suggestion was made a few months ago to the BOG Resident Group. Two members of the BOG Resident Group analyzed the suggestion and concluded that installation of disposals would be cost prohibitive for both installation (\$500K) and annual maintenance (\$180K). For this and other reasons, they did not recommend installation of disposals. RVI agrees with this analysis and conclusion.

Q5. With the suspension of the Red Bucket program, some/many of us are trying to figure out the best time to place our bags of kitchen scraps in the green bins. When I placed my garbage bag in the bin on a Tuesday, it was empty, causing me to think it must have been emptied sometime on Monday. It would help if we knew the schedule and could get the kitchen scraps into the green bins close to pick-up time. We are trying to keep racoons and other varmints from getting into the bins and making a mess. Thank you!

A. The Grounds Department gathers garbage every week on Tuesday and Wednesday. Currently, they place the garbage in the compactor, which is emptied when full, about every four weeks. Reminder that we are asking residents to put their food scrap/compost bags in garbage bins, and not in **any** yard waste bins (both are green!).

Q6. During this difficult time of multitasking and staff vacancies, would it help administration if residents reduced their use of non-urgent emails to administration? Apparently, Jim Willeford has received over 100 emails regarding the Red Bucket program, each one requiring a response. Could we help reduce the email overload by using the Resident Forum to ask general questions not requiring an immediate response?

A. Thank you for the question, and for your concern about staff time! Asking residents to submit their general questions to the Forum is **exactly** what the Q&A section of the Forum is for. All Forum questions can be sent to Beth Knoll at eknoll@rosevilla.org, or drop a note for her with the Receptionists. For any question that truly does need a time-sensitive response, please do contact the

specific staff member. We appreciate emails that are addressed to the staff member and don't CC a large group.

Q&A from the floor

Q7. Thank you for installing the non-skid strips at Schroeder Lofts! The walkway in from of Madrona Café might need some too. Will those be installed?

A. We are looking at that and may add the strips there, as well.

Q8. Regarding the landscaping. Straight Edge seems to use rather "brutal" pruning techniques. Are we continuing our contract with them?

A. In 2024, the contract with Straight Edge will be "mow and blow" (using electric equipment, not gas). We may negotiate seasonal cleanup with them. Now that Grounds Supervisor David Gosser is on board, the Rose Villa team will be handling most of the pruning with their knowledge and experience.

CEO Search Committee Update

There is much to report, as it has been a busy and productive time since our last update on November 28.

In that last update, we reported that four semi-finalists were selected that day from eight qualified candidates presented by our consultant, James Munn of CLA. The four semi-finalists were interviewed for 90 minutes each via Zoom on December 5 and 6. The Search Committee debriefed with the consultant on December 7, creating a list of Strengths and Concerns for each candidate. At the end of that discussion, the Committee selected two candidates for recommendation to the Rose Villa Board of Directors as CEO finalist candidates.

On December 11, Board members were sent the following:

- 1. Background materials (the same consultant generated information as the committee received) on the four semi-finalists.
- 2. The corresponding lists of Strengths and Concerns.
- 3. The list of questions used during the Zoom interviews.

4. The CEO Job Description. For comparison and context, Board members were also provided with the consultant-generated background materials on the four candidates not chosen to advance.

On Friday, December 15, the Search Committee and the full Rose Villa Board met for two hours to thoroughly review the four semi-finalist candidates and the two candidates recommended for advancement. During the meeting, it was noted that all four of the semi-finalist candidates were strong and well-qualified for the position, and it was felt that any of the four could confidently be selected to serve as Rose Villa's next CEO. They are also all highly interested in this position. The Rose Villa board unanimously approved the Search Committee's recommendation.

In addition, the interview schedule, designed by the Search Committee for the campus visits for the two finalists, was also approved by the Board. The schedule has taken time to organize and finalize, as there were many logistics, individual calendars, and requirements to take into consideration. The itinerary has been structured to be inclusive, balanced, and to provide candidates with the fullest possible experience of the Rose Villa community.

With the Board's approval, the Committee is pleased to – finally – present the details of the three-day schedule (attached).

The Board will have dinner with a candidate and the consultant in a private room at an off-site area restaurant. The following day, candidates will have a tour of the Rose Villa campus, ending with Madrona Grove. They will then have an hour-long Meet and Greet with the Senior Management Team, and then lunch with the Small Team. Following lunch, candidates will have an hour-long Meet and Greet with the entire Resident Council, and then a two-hour interview with the Board of Directors.

The format for the Meet and Greet is an informal, conversational Q & A session, at which candidates and Council members ask questions of each other and get a sense of each other's style and personality. It is not a structured interview with set questions, nor is it a time for a pre-arranged presentation. The consultant and I will be present in the Meet and Greets for continuity and to ensure that labor laws are followed.

On Thursday, the consultant will de-brief with each group immediately after their meetings and provide the feedback gathered to the Board. These comments will help to inform their decision on which candidate will be offered the position of CEO. Depending

on the amount of notice the person chooses to provide to their current workplace, we expect a start date in March or April.

With the Board's acceptance of the Search Committee's recommendation, the Search Committee's task is completed. I want to thank all the members of the Search Committee and offer enormous gratitude for their time, energy, responsiveness, and devotion to this 5-month task. It was a lot of work, and it was also a wonderful camaraderie-filled adventure. It has been an honor to serve as Chair of the Search Committee.

Comments from Residents

November 28, 2023

I read through the update that was distributed this evening and am very impressed with the quality of the work you and the team are doing in this search for the new leader of our community. I love the process and the transparency it demonstrates.

CEO Search Committee

Eleanore Hunter, CEO Search Committee Chair and RVI Board Member Kirsten Jacobs, RVI Board Member Wade Clowes, RVI Board Member Michelle LaCroix, HR Director René Swar, Wellness Director Gail Katagiri, Resident Jean Lofy, Resident Bill Cunitz, Resident

CEO Interview Schedule

Day	Time	Activity
Tuesday, January 9	6:00 PM	Dinner with the Board – Candidate A
Wednesday, January 10	9:00 – 10:00 am	Campus Tour
Wednesday, January 10	10:15 – 11:15 am	Meet & Greet with Senior Management Team
Wednesday, January 10	11:30 am – 12:30 pm	Lunch with Small Team
Wednesday, January 10	1:00 – 2:00 pm	Meet & Greet with Resident Council
Wednesday, January 10	2:15 – 4:15 pm	Interview with Board of Directors
Wednesday, January 10	6:00 PM	Dinner with the Board – Candidate B
Thursday, January 11	9:00 – 10:00 am	Campus Tour
Thursday, January 11	10:15 – 11:15 am	Meet & Greet with Senior Management Team
		(debrief with James Munn after meeting)
Thursday, January 11	11:30 am – 12:30 pm	Lunch with Small Team
		(debrief with James Munn after lunch)
Thursday, January 11	1:00 – 2:00 pm	Meet & Greet with Resident Council
		(debrief with James Munn after meeting)
Thursday, January 11	2:15 – 4:15 pm	Interview with Board of Directors
Thursday, January 11	4:15 – 5:30 pm	Board debriefs with James Munn

Upcoming Events

King Louie and Renato Caranto Concert – Tonight! Tuesday, December 19, at 6:00 PM

Louie and Renato are two inductees of the Oregon Music Hall of Fame and have toured with successful national acts. They are sure to play music you recognize and will take suggestions. Enjoy live music tailored to our audience!

Drumming Circle - Wednesdays, December 20, and January 3, at 2:30 PM in the Rec Room Work on your rhythm with instructor Steven Skolnik! No sign-up necessary. Just show up! Bring a percussive instrument or borrow one of his.

The Classical Club with Terry Ross – Thursdays, December 21, and January 4, at 1:00 PM in the Tranquility Room

Radio host Terry Ross will share his expertise in Classical Music by sharing carefully curated pieces.

Happy Hour Update – Wednesdays at 4:00 PM – Now in Heirloom! Your weekly happy hour is moving to the newly reopened Heirloom. Enjoy complimentary snacks and beverages and make some new friends!

Winter Solstice Meditation – Thursday, December 21, at 6:30 PM in the PAC Please join your friends and neighbors to honor the longest night of the year, the great stillness before the slow return of the warming sun. It is a sacred time of reflection, a time for honoring what is past, and for contemplating new beginnings. A small group of residents will lead the chants and provide readings. You are welcome to join in or to sit in silence.

Bells of the Cascades Presents Holiday Ringers - Saturday, December 23, at 3:00 PM in the PAC *Ring* in the holidays with an interactive hand bell performance! For more information, visit their website: https://www.bellsofthecascades.org/multimedia/videos

Miracle on 34th **Street** - Tuesday, December 26, at 6:30 PM in the PAC A Christmas classic! Reminder that the movie is on Tuesday this week. Popcorn will be provided. Bring your own bowl!

New Year's Eve Toast and Slideshow - Friday, December 29, at 4:30 PM in the Club Room Celebrate everything that 2023 had to offer! A champagne (or sparkling cider) toast will start the event, then enjoy a slideshow of the year's most cherished memories.

Paper Box Making Class - Monday, January 1, from 1:00 - 3:00 PM in the Club Room In just 15 minutes, learn how to make great paper boxes and lids out of colorful calendars or glossy magazines. Make one and you'll be hooked! It's fun, easy, playful, and creative! You can even make nested sets and put a treasure in the last tiny, tiny, tiny, tiny box. Paper will be provided. Bring scissors, ruler, and pen. No cost. No sign-up.

New Year's Day Social - Monday, January 1, from 2:00 – 5:00 PM in the Rec Room Bring a beverage and finger food for a casual social. Bob Zimmer will be making Bloody Marys. See flyer for details.

Independence Rehab Informational Presentation – Thursday, January 4, at 12:00 PM in the PAC and on Zoom Join us for an informational presentation. Independence Rehab is an outpatient rehabilitation provider that will be joining our community and offering services to all

Rose Villa residents, starting in January 2024! Informational pamphlets are available in the Mail Room.

Cooley Show Music – Thursday, January 4, at 6:00 PM in the PAC "The Apostle of Croon" returns. Listen to him tickle the ivories and bring the baritone!

End of Life Choices: Voluntarily Stopping Eating and Drinking -

Friday, January 12, at 1:30 PM in the PAC

Presented by the Rose Villa Foundation's Education & Enrichment Committee and Dr. Stephanie Kaplan. VSED is legally available in every US state yet requires significant planning and support. Once diagnosed with certain progressive diseases (Alzheimer's, ALS, and MS, for example), we may not qualify for Hospice Care or Death with Dignity laws. In those cases, VSED is an option. In the first have of the presentation, Dr. Kaplan will define VSED, cover the full scope of preparations it requires, review how it occurs, and share her clinical experiences. The second half of the presentation will be open for questions and discussion. If you are interested in learning about VSED, please join us for this respectful and compassionate presentation and discussion.

Lance Rhoades January Presentation - Monday, January 15, at 3:00 PM on Zoom Save the date! Topic to be determined. Flyer to come with more details.

Sunday Suppers – Sunday evenings in the Rec Room

To sign up to volunteer and/or dine, use the link listed on RVillagers.org: https://rvillagers.org/community-wide/sunday-suppers/ or call Susan Hyne at x3057. Sign up by the Friday before each Sunday.

Tuesday Night Movies - Tuesdays at 6:30 PM in the PAC

Please note the new night! We are switching from Mondays to Tuesdays, effective January 2024. January's weekly movies will center around the DEIA theme of Asian American and Pacific Islander Heritage. Popcorn is provided weekly. **BRING YOUR OWN BOWL.** Feedback is always welcome; email Grey Davis at gdavis@rosevilla.org with any suggestions or concerns. See flyer for details.

Music Survey Results

Over 70% of respondents indicated that the quality of music at Rose Villa is generally good. Most said there was a good amount of music and some thought there is too little. The most popular genres were Classical and Folk. Thank you to those who took the survey. This feedback will go into planning music events for 2024.